



# MERCHANDISE RETURN FORM

Please review the following for eligibility prior to returning merchandise.

## **30 Day Money Back Guarantee:**

Products are offered with a 30 Day Money Back Guarantee. This guarantee includes the purchase price of the product(s) only and is not extended to any shipping and handling fees that may have occurred. Products must be returned in *new, unworn condition with all original product tags intact*. We guarantee the product to be delivered in satisfactory condition after which any issues concerning quality, wear, or defective workmanship are solely the responsibility of the manufacturer. Returns or exchanges cannot be granted on any special order products, sale items, or products that have been worn. No returns on customization. Please call toll free 1-877-91-SIOUX with any questions you may have.

Customer Name \_\_\_\_\_

Customer Account Numbers \_\_\_\_\_

Phone Number \_\_\_\_\_

Transaction Number \_\_\_\_\_

Products \_\_\_\_\_

\_\_\_\_\_

Reason for Return \_\_\_\_\_

\_\_\_\_\_

Resolution (Please Select One):      Refund      Exchange for size: \_\_\_\_\_

\*Note we will contact you for your refund, all refunds will be credited to the Credit Card used at time of purchase. No credit card information is kept on file.

## **Return Products To:**

Ralph Engelstad Arena  
Attn: Sioux Shop Merchandise Returns  
One Ralph Engelstad Arena Drive  
Grand Forks, ND 58203

Please package merchandise securely, we cannot be responsible for items damaged or lost when returned.