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# Attach the SN Code here

The SN Code of your scooter. Please see P.6 for detailed information. This owner's manual contains important safety, operational and maintenance information. Any person operating or riding as a passenger on your scooter should carefully read and fully understand the entire contents of this manual prior to riding the vehicle. For your safety, follow all safety warnings contained within the owner's manual and the labels applied to your scooter. If you have any questions, please ask your dealer for assistance.

#### A WARNING California Proposition 65

Lithium-ion Batteries and/or products that contain Lithium-ion Batteries can expose you to chemicals including cobalt, lithium, nickel oxide, and nickel, which are known to the State of California to cause cancer and birth defects or other reproductive harm.

For more information go to www.P65Warnings.ca.gov.

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## General Notice

- Please read this User Manual carefully for proper operation before riding the scooter.
- Please follow the traffic laws. Slow down on slippery roads in bad weather to allow greater braking distance for your safety.
- You should always use original OEM parts for all maintenance and repairs as they have been designed specifically for your vehicle.
- Your authorized dealer is the primary resource for information, parts and service. If you have additional questions about the product, please visit www.niu.com/us.

## Precautions

#### **Riding Conditions**

This scooter is not designed for off-road use.

This User Manual should be deemed as a permanent document of the scooter. If this scooter is transferred to others, this User Manual should also be handed over to the new owner.

Reproduction or reprint of any part of this User Manual is strictly prohibited.

▲ WARNING: Do not exceed speed limit and apply brakes cautiously. Always use side stand or center stand when parking.

**WARNING:** Failure to follow the instructions herein may lead to serious injures or death.

## Safety Notice

- Always wear a quality DOT approved helmet as well as suitable eye protection.
- Choose quality gloves, boots, pants, jackets and other riding apparel specifically designed with protective features. Loose clothing can be unsafe when riding your scooter.
- Wear bright, reflective apparel to make yourself visible to fellow drivers. Position yourself on the road where other drivers can easily see you.
- Use your turn signals, hand signs, horn and other methods to help others locate you and understand your driving actions.
- Road conditions can vary greatly with weather, foreign material, elevation etc. Your riding stability and braking power are limited by the grip of the tires on the road surface.
- When encountering slippery road surfaces, braking distance will increase significantly and riding stability will be reduced. Reduce vehicle speed and perform all actions in a gradual and deliberate manner to prevent accidents. Use extreme extreme caution on painted surfaces or metal objects such as manhole covers or train rails when they are wet.
- Please follow the Operation Guide (P.12) to fully understand how to properly operate the scooter.

## Downloading the APP

Functions such as checking battery level, locating, and management can be implemented on the electric scooter through the app.

- (Step 1) Scan the QR code below to download the APP titled Niu E-Scooter.
- **Step 2** Run Setup after downloading and register.
- Step 3 Please scan the QR code on the inside of cover page for app registration.

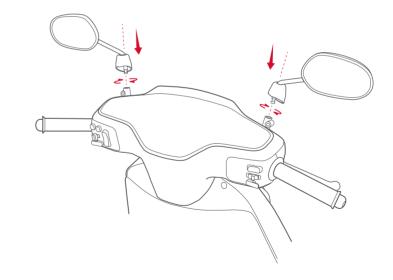


#### NOTE:

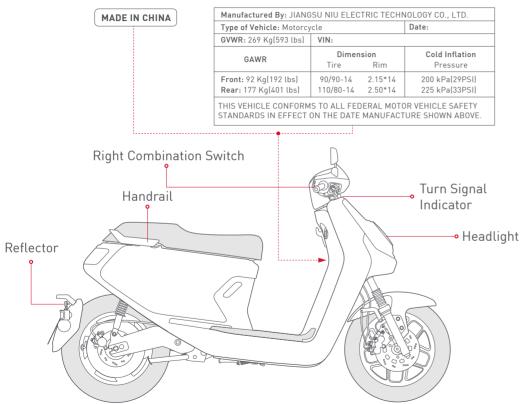
The mobile phone system is required to be at least Android 4.0 or iOS 8. Make sure that the mobile phone has been connected to the Internet when running the app [Wi-Fi / 2G / 3G / 4G].

## **Installation Guide**

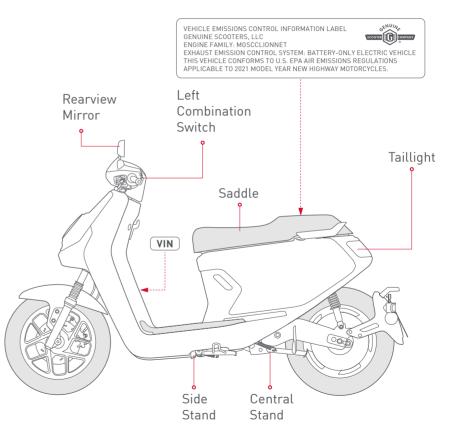
- **Step 1** Open the Accessories Box to take the tools.
- (Step 2) Install the rearview mirrors into the mounting holes on dashboard and turn it clockwise. The bolt shall be screwed in for more than 15 mm.
- (Step 3 Adjust the rearview mirror to an appropriate position and then tighten nuts on the rearview mirror with a spanner. Properly set the dust cover.



## Parts Info



Part 567 Certification Labels



## **Dashboards and Combination Switches**



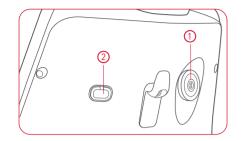
	Sœ	Lights up when in "on-board charging mode"	° -188*	Real-time Battery Level Displays the remaining charging time when charging
-	188 <sup>1</sup>	Speed [When charging] Displays the real-time battery level	88888 ki	" Total Mileage
-	SIDE STAND	Side Stand Indicator		
		MODE E-SAVE DYNAMIC SPORT	Rea	I-time Battery Level
Riding Mod		iding Mode	When between 1%~20%, the leftmost bar will light When between 21%~40%, the second bar will also	
	Eco Mode Dynamic Mode Sport Mode		light Whe	up; n between 81%~100%, all bars will light up.

[1] The parking indicator will flash when an error code is given.

[2] The light-colored part indicates flashing. 🖇 🖧 No Signal 🛚 🖧 Weak Signal 🗥 🖇 🖧 Strong Signal.

ŝ	OBD system	<i>188</i> <b>9</b>	Error Code <sup>[1]</sup> Displayed when the scooter system reports an error
¢	Left Turn Signal Indicator	øeco	Eco Mode Close to the optimal energy output power ratio
⇔	Right Turn Signal Indicator	(f)	Energy Recovery Lights up when in Energy Recovery mode
≣D	High Beam Light	: ଅ	Lights up when in Cruising Mode
READY	Parking Indicator	≣Ø	Lights up when automatic headlight is enabled
Ēŧ	Low power	hir	Cloud Service Connection Displayed when smart data is connected
88:88	24 Hour Clock	″\$	GPS Signal <sup>[2]</sup>
×	Health Score Displayed when the scooter is in poor condition	"ሲ	Cellular Network Signal <sup>[2]</sup>

## **Operation Guide**



### Front Storage Area

Keyhole

2 USB Port



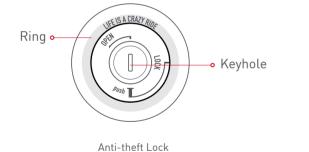
#### Locking the anti-theft lock

Turn the handlebar all the way to the left, then press down and turn the key counterclockwise to the "LOCK" position.



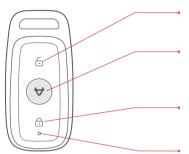
#### Opening the saddle

Insert the key and turn counterclockwise to the "OPEN" position, you will hear a "snap" when the saddle is opened.



₩ Key

#### How to use the Remote Control



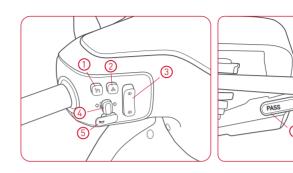
Unlock Button Press the button to disarm the alarm.

Start Button The scooter will be powered on when the Start button is pressed.

Lock Button Press the Lock button to lock the scooter after riding.

Indicator Light This will light up when any key of the remote control is pressed, indicating that the remote control is working normally.

**ATTENTION:** Make sure that the battery is correctly installed in the scooter before using the remote control, and that the straight distance between the remote control and the scooter is less than 50 m.



#### Left-hand Combination Switch

- 1 Cruising Mode
- ② Hazard Light (flashing lights)
- 3 High/Low Beam
- 실 Turn Signal Indicator
- 6 Horn
- 6 Overtaking Light Button

## 

Cruising Mode Press the button to cruise at current speed. Press again or brake to turn Cruising Mode off.





#### Hazard Light (flashing lights)

Both the left and right turn signal indicators will flash when the Hazard LIght button is pressed.

## ∎D

Horn

release it to stop.

≣D

High/Low Beam Push the button up to turn on the high beam; push the button down to turn on the low beam.

Press the horn button to sound the horn, and



PASS

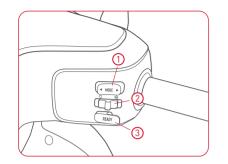
Turn Signal Indicator

Push the button left to turn on the left turn signal indicator;

Push the button right to turn on the right turn signal indicator.

#### **Overtaking Light Button**





## **Right-hand Combination Switch**

1 Riding Mode

2 Safety Switch

3 Start Button

 $\bigcirc$ 

## Start the scooter



Press the Start button on the remote control. Step 1

READY

Step 2 Fold away the side stand/central stand and make sure the safety switch is powered on. Press the Start button on the right-hand combination switch and the "READY" indicator on the dashboard will light up.

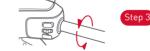
### **Riding Mode** ◄ MODE ►

Press the left/right button to switch between riding modes.

Safety Switch Push the button to the right to cut off the power system.  $\otimes$ If you press the button while riding, the scooter will

start to coast (power will be cut off);

Push the button to the left to restore power and ride normally.



Turn the throttle handle gently with your right hand to enjoy vour first ride.

READY

Start Button Press the Start button and the scooter will be ready to go.

Check the scooter parts before riding. If there is any abnormality, repair it or seek profession repair service.

- Check the conditions of the power circuits, lighting circuits, etc;
- Check whether the front and rear brakes are working properly;
- Check the firmness of the steering handlebar and the front and rear wheels;
- Check tire pressure;
- Check the reflector for damage and make sure it is clean.

#### Locking the scooter

Turn the key to 🖗 to turn off the scooter. Turn the steering handlebar to the left, then push the key inward and turn to **LOCK** to lock Steering Handlebar. Press the Lock Button on the Remote Controller within an effective distance to turn on the Alarm. The Turn Signal Indicators will stay on for 2 seconds after the scooter is properly locked.

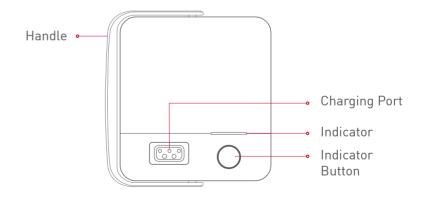
### Locating

Press the Locating Button and the Turn Signal Indicators will flash for 10 seconds. If no further operation during this period, the Alarm will be on for 10 seconds. The Alarm can be cancelled by pressing the Unlock or Lock Button.

## **Battery Use and Maintenance**

#### Battery Level Indicator

- When the Indicator Button is pressed, the Indicator will light up to show the percentage of the battery. The indicator has 5 sections. Each presents 20% of the battery level.
- If the battery level is less than 20%, the Indicator will flash 3 times.
- When charging, the indicator will flash to show the charging progress. They will stop flashing when the battery is fully charged.
- If all 5 sections flash, it means the battery has fault. Please contact your dealer for consultation.



#### **Using Environment**

In order to prevent possible leakage, overheat, smoking, fire or explosion, please follow these instructions:

- The battery should be used at the temperature of -10°C to 45°C.
- Do not expose to water, beverages or corrosive liquids.
- Keep away from heat source, open fire, inflammable and explosive gases and liquids.
- Please keep metal parts away from the battery compartment.

In case of undesirable odor, overheat or deformation of the battery, please disuse the battery immediately, keep away from the battery and contact your dealer.

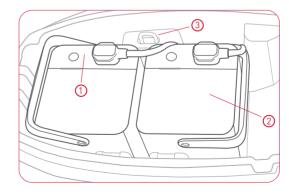
▲ WARNING: The MQi GT battery is NOT a repairable part by the user. In case of battery fault, please contact your dealer. Users dismantling the battery may lead to leakage, overheat, smoking, fire or explosion. Do not attempt to open or repair the battery, as any attempt to do so will render the warranty invalid.

#### **Charging Environment**

The battery should be charged at the temperature of 0°C to 35°C. The charging time should not exceed 24 hours. Overcharging will shorten the battery life.

**ATTENTION:** Do not charge the battery below 0°C.

**WARNING:** Using non-original battery chargers may lead to leakage, overheat, smoking, fire or explosion.

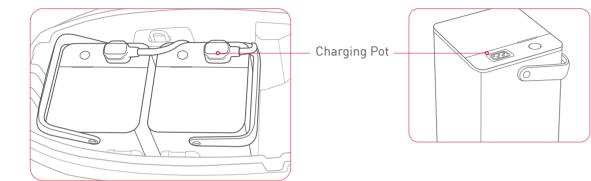


① Battery Connector/Charging Port

2 Battery

3 Battery Lock

#### Charging Methods



#### Charging on the Scooter

Open the saddle, open the cover of the connector, and plug the charger into the charging socket.

#### Charging the Battery

Remove the battery from the scooter. Connect the charger with battery and socket.

#### **∆** WARNING

- All operation should be strictly conform to the user manual. If not, result will be assumed by user.
- Must use original charger.
- Pay attention to the type of battery and applied voltage. Mixture use is forbidden.
- Charging should be in ventilated environment. DO NOT charge in closed space or under high temperature. DO NOT put charger into trunk or tail box while charging.
- While charging, connect battery with charger before connect with electric supply. After full charged, cut off the electric supply before cut off the battery plug.
- When the green light turns on, please cut off the power in time. Avoid long time connection between charger and AC power supply while not charging.
- While charging, if the signal light is abnormal, has different smell or the charger is over temperature, please stop charging immediately and check or change the charger in time.
- When using and storing the charger, please avoid foreign matter, especially water or other liquid in case of internal short circuit.
- DO NOT bring charger within scooter, if have to, please make sure of damping.
- DO NOT disassemble or change the parts in charger by yourself.

#### **▲ ATTENTION**

- If the battery can not be fully charged after 12 hours, please stop charging and contact your dealer.
- To maximize the battery life, please keep the battery percentage within 20% to 80%.
- For storage, please keep the battery under 40°C to prevent irreversible capacity loss of the battery.
- MQi GT battery will lose more capacity in lower temperature conditions. To be more pecific, the usable capacity at -10°C is 70%, 85% at 0°C and 100% at 25°C.
- The best battery capacity performance for storage is 50%. Storing battery with less than 10% or more than 90% over a long period of time will cause irreversible capacity loss to the battery.
- The battery needs to take out from the scooter for storage longer than one week. In this condition, please keep the battery at the temperature of 0°C to 20°C with capacity of 30%-70%. It's advised to have at least one cycle of charge and discharge every 2 months to minimize battery capacity loss during storage.
- If the battery failure is due to misuse or lack of proper maintenance as instructed, its warranty will be invalidated.
- Falling may cause uncontrollable internal damage to the battery and may cause leakage, overheat, smoking, fire or explosion.

## DOs and DON'Ts while Riding

#### Before Riding

Please check the following details before riding.

Check Point	Description
Steering Handlebar	<ul><li>(1) Steadiness</li><li>(2) Steering flexibility</li><li>(3) No axial displacement or loosening</li></ul>
Braking	Braking lever has 5 to 9mm idle travel.
Tyres	<ol> <li>The air pressure range of the front tyre is 25 to 34 psi</li> <li>Proper tyre tread depth</li> <li>No cracks or openings</li> <li>Minimum load-capacity index: front 21, rear 40.</li> <li>Minimum-speed category: B.</li> </ol>
Battery	Adequate for planned distance to travel.
Lights	Check all the lights—High Beam, Low Beam, Brake Light, Turn Signal Indicator, etc.
Horn	Check whether the horn can work.

## **Reporting Safety Defects**

#### JIANGSU NIU ELECTRIC TECHNOLOGY CO., LTD

No. 387 ChangTing Road, West Taihu Science and Technology Industrial Park ChangZhou City, Jiangsu Province, China

If you believe that your vehicle has a defect which could cause a crash pr could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying JIANGSU NIU ELECTRIC TECHNOLOGY CO., LTD. If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or JIANGSU NIU ELECTRIC TECHNOLOGY CO., LTD

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to http://nhtsa.safecar.giv; or write to Administrator, NHTSA, 1200 New Jersey Avenue SE, Washington, DC 20590. You can also obtain other information about motor vehicle safety from http://www.safecar.gov

## Federal Communications Commission (FCC) Compliance Statement for USA

The Smart Central Controller, the Remote Controller and the Alarm comply with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Smart Central Controller FCC ID: 2AQ95-NIUV35LTE MODEL: V35LTE Remote Controller FCC ID: 2AQ95-NIUD23-433 MODEL: D23

## Maintenance and Repair

Users are advised to have the scooter checked and maintained on a regular basis, even for scooters that are not used as frequently.

#### **Regular Maintenance**

Users are advised to have their scooters checked 2 months after purchased or with 500 km travelled distance. Overall check and maintenance is advised to be conducted every 6 months or 1800 miles thereafter.

#### **Scooter Washing**

Please always take out the battery before washing the scooter. Please use neutral detergent and water to wash the scooter. Use soft cloth to wipe the scooter after washing to prevent scratching.

#### ${\rm \ensuremath{\underline{\wedge}}}$ attention

If the scooter is frequently used in overload, high-speed, bumpy or up/downhill riding conditions, the maintenance cycle should be shortened.

For more guaranteed quality and longer service life, please use original parts, which are under normal warranty.

#### 

Do not use pressure washer to wash the scooter, especially around the battery compartment. Do not flush the rear inner mudguard, where the charger, controller and other parts are installed behind. If the charging port on the scooter is wetted, please do not charge before the charger dries off. Contacting your dealer is recommended.

## Storage Method

### Short-term Storage

- Keep the scooter in flat, steady, well-ventilated and dry area.
- Charge the battery to 50% full before storage to maximize battery life.
- Avoid exposure under sunlight and rain to reduce damage or aging.

#### Long-term Storage

- Remember to have a cycle of charge and a discharge at least every 2 months and charge the battery to 50% full before storage to maximize battery life.
- Charge the battery to 100% full after long-term storage.
- Check all the parts carefully to make sure that there is no problem before riding it. If there's any problem, take the scooter to your dealer for maintenance or repair.

**WARNING:** Please take out the battery from the scooter when long-term storage.

Periodic Maintenance Schedule					
Maintenance schedule	After the initial 600 mi	Every 1800 mi	Every 3600 mi	Every year	Every 2 years
COMPONENT:		WH	AT TO DO:	11	
Battery / batteries	I			I	I
Lights / switches	I		I	I	I
Steering bearing	I		I/C/L/A		I/C/L/A
Wheel bearing	I		I		I
Tires	I		I	I	I
Rims	I		I		
Tight fit of all accessible bolts and nuts	I/T	I/T	I/T	I/T	I/T
Braking system			I	I	I
Brake fluid	I		I	I	R
Side / main stand	I/C/L	I/C/L	I/C/L		I/C/L
Telescopic fork	I		I		I
Rear shock absorber	I				I
Throttle grip			I	I	I
Vehicle road test			I		I
AAdjust	CCle	ean	IInspect, relpa	ace or repair if de	fective
LLubrica	te RRe	place	TTighten		

	Regular Maintenance Checklist		
	Brakes		
	Lights		
Regular Safety and	Horn		
Performance Check	Electric Parts		
	Tyres		
	Lubrication		
	Wheel Bearing		
Structural Check	Vibration Damper		
	Side Stand		
	Steering Bearing		
	Battery		
Major Parts	Main Wiring Harness		
	Control System		

	Troubleshooting List			
Malfunction Description	Causes	Troubleshooting		
No output when switched on	1. Dead battery 2. Batery not connected 3. Alarm failure	<ol> <li>Charge the battery.</li> <li>Check if it's properly connected</li> <li>Replace Alarm</li> </ol>		
Motor failure when turning the twist grip after switched on	<ol> <li>Battery voltage is low</li> <li>The power off switch is enabled when pulling the brake lever</li> <li>The Parking Mode has not been turned off yet</li> </ol>	<ol> <li>Charge the battery.</li> <li>Do not pull the brake lever when twisting the twist grip.</li> <li>Check "Start the Scooter" section. Check if the side stand is on.</li> </ol>		
Battery charge failure	<ol> <li>Not properly connected</li> <li>Battery temperature is too high or too low</li> </ol>	<ol> <li>Check whether the plug is loosened.</li> <li>Wait for it to achieve normal temperature.</li> </ol>		
Dropping speed or range	<ol> <li>Low battery level</li> <li>Under-inflation of tyres</li> <li>Frequent braking and overload</li> <li>Battery aging or normal capacity loss</li> <li>Low battery capacity resulting from low temperature</li> </ol>	<ol> <li>Charge the battery and check if the plug is properly plugged in and whether the charger is damaged.</li> <li>Check the tyre inflation every time.</li> <li>Develop good riding habits.</li> <li>Replace the battery.</li> <li>Normal situaiton.</li> </ol>		

Troubleshooting List		
Malfunction Description	Causes	Troubleshooting
Sudden stop during	Dead battery	Charge the battery.
a ride	Identify the fault causes in re	ference to the meter panel fault codes.

	Fault Code List				
Fault Code	Meaning	Causes	Troubleshooting		
10		Motor stucked	Check if the motor is stucked.		
11		Undervoltage or overvoltage	Check if the charger is intact.		
12	FOC stop working	Overcurrent	Contact your dealer if happens often.		
13		Controller overheat	Park the bike in shade and wait for it to cool down.		
22	BCS overtemperature	BCS temperature is too high	Stop riding and park the bike in the shade to let the battery cool down.		
23	BCS belowtemperature	BCS temperature is too low	Get BCS to work in the right tempera- ture environment		
30	Battery 1overcharge	Battery in overcharge protection	Turn on headlight to discharge.Check if the charger is broken or wrong type.		

	Fault Code List					
Fault Code Meaning Causes		Causes	Troubleshooting			
31	Battery 1overcurrent	Battery in overcurrent protection	Stop charging and check if the charger is failed.			
50	Battery 2overcharge	Battery in overcharge protection	Turn on headlight to discharge.Check if the charger is broken or wrong type.			
51	Battery 2overcurrent	Battery in overcurrent protection	Stop charging and check if the charger is failed.			
60		SIM card identification failure				
65	Communication Module failure	SN code are not written or Smart central controller serial code are not written	Contact your dealer.			
67		SIM card unpaid or weak signal	-			
80		Charger in overtemperature protection	Remove the charger, and wait it to cool down before charging again. If the problem persists, contact your dealer.			
81	stop charging	Charger in overvoltage protection	Unplug and plug the charger again. If th			
82		Charger in overcurrent protection	problem persists, contact your dealer			
99	Communication Harness failure	Smart Central Controller or Harness Assembly failure	Contact your dealer.			
110	500 ( ))	MOSFET failure				
110	FOC failure	MOSFET driver failure	Contact your dealer.Contact your dealer			

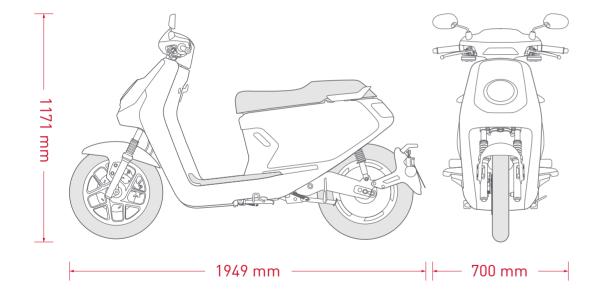
111	FOC varification failure	Non-original Controller or communication failure	Restart the bike. Contact your dealer if it does not work.
120	Motor failure	Motor Hall Sensor failure	Contact your dealer.Contact your
120	Motor faiture	Motor cord disconnected	dealer.
121	BCS is not working	BCS Charging MOS or Discharging MOS damaged	Contact your dealer.
122	BCS overcurrent	BCS in overcurrent protec- tion	Unlock and lock the electric switch lock again. If the problem persists, contact
123	Motor Houle malfunctioning	Motor Houle signal failure	your dealer.
130	Battery 1 overdischarge	Battery level is too low and the BMS is about to enter protection mode	Stop riding and charge the battery.
131	131Battery 1 overcurrentBattery is underv overvoltage		Check if the charger is failed.
132	Battery 1 overtemperature	Battery temperature is too high	Stop riding and park the bike in the shade to let the battery cool down.
133	Battery 1 belowtemperature	Battery temperature is too low	Charge the battery after it reaches the operating temperature range.
134Battery Pack 1 not dischargingExcessive voltage difference		Contact your dealer.	

135	Battery Pack 1 not discharging	Short-circuit between positive and negative electrodes of battery pack or external discharge current exceeding short circuit protection value due to external connection	
136	Battery Pack 1 not charging/discharging	Exposure to water due to structural reasons or water detection sensor false alarm	Contact your dealer.
138		Charging MOS or Discharging MOS damaged	
140		Twist Grip Hall Sensor failure	
141	Twist Grip failure	Twist Grip Open Circuit Failure	
142		Twist Grip Short-circuit failure	
150	Battery 2 overdischarge	Battery level is too low and the BMS is about to enter protection mode	Stop riding and charge the battery.
151	Battery 2 overcurrent	Battery is undervoltage or overvoltage	Check if the charger is failed.
152	Battery 2 overtemperature	Battery temperature is too high	Stop riding and park the bike in the shade to let the battery cool down.
134	Battery 2 belowtemperature	Battery temperature is too low	Charge the battery after it reaches the operating temperature range.
154	Battery Pack 2 not discharging	Excessive voltage difference	Contact your dealer

155	Battery Pack 2 not discharging	Short-circuit between positive and negative electrodes of battery pack or external discharge current exceeding short circuit protection value due to external connection	
156	Battery Pack 2 not charging/discharging	Exposure to water due to structural reasons or water detection sensor false alarm	Contact your dealer.
158	Battery Pack 2 not charging/discharging	Charging MOS or Discharging MOS damaged	
161	Locked bike	The bike is remotely locked by the server.	
165	The two battery packs don't match	Battery 1 and Battery 2 have different capacities , models,etc.	
183	stop charging	Charger in short circuit protection	Remove the charger and check the battery circuit Contact your dealer
190	FOC Communication failure	Can not receive Controller's data	Contact your dealer.
191	Battery communication failure	BMS can't return data or returned data is incorrect	Check the Connector is properly plugged. Contact your dealer if happens often.
192	Battery 2 communication exception	BMS can't return data or returned data is invalid	Check physical connection of communication circuit

193	(Leasing version only)	Lockboard can't return data or returned data is incorrect	Contact vour dealer.
194	BCS communication failure	BCS can't return data or returned data is incorrect	Contact your dealer.

## **Technical Parameters**



		MQi GT	
	Motor Rated Power	3000 W	
	Battery Capacity	31 Ah x 2	
	Speed(unrestricted)	Sport: 70 km/h (43 mph) Dynamic: 55 km/h (34 mph) E-Save: 25 km/h (15 mph)	
	Dimension	1949 x 700 x 1171 mm	
Features	Product weight	115 kg	
	Maximun Load	269 kg	
	Number of seating positions	2	
	Range	75-98 km	
	Gradeability	Dynamic:~15°	
D	Voltage	48 V	
Battery System	Standard Charging Current	5.2 A	
System	Maximun Discharging Current	18.75 A	
Electrical	Headlight/Turn/Indicator Taillight/Brake/Light Meter Panel	12 V LED	
System	Central Control Unit	12 V	
-	USB Charging	5 V / 1 A	
	Motor	Tailored Motor by Bosch GmbH	
Power System	Motor Control Mode	FOC Vector Control	
System	FOC Controller Max. Current	80 A	

	Front/Rear Damper	Oil Damping Direct Acting Shock Absorber
Frame	Front Tyre Specification	90/90-14 Rim: 2.15x14
	Rear Tyre Specification	110/80-14 Rim: 2.50x14
	Brake System	Combined Braking System[CBS]
	Minimum Ground Clearance	165 mm
	Seat Heihgt	816 mm

Date	Mileage	
Notes:		
Dealer:		

# Mileage Mileage Date Notes: Dealer:

Maintenance Record

Date

Notes:

Dealer:

# Mileage Mileage Date Notes: Dealer:

Maintenance Record

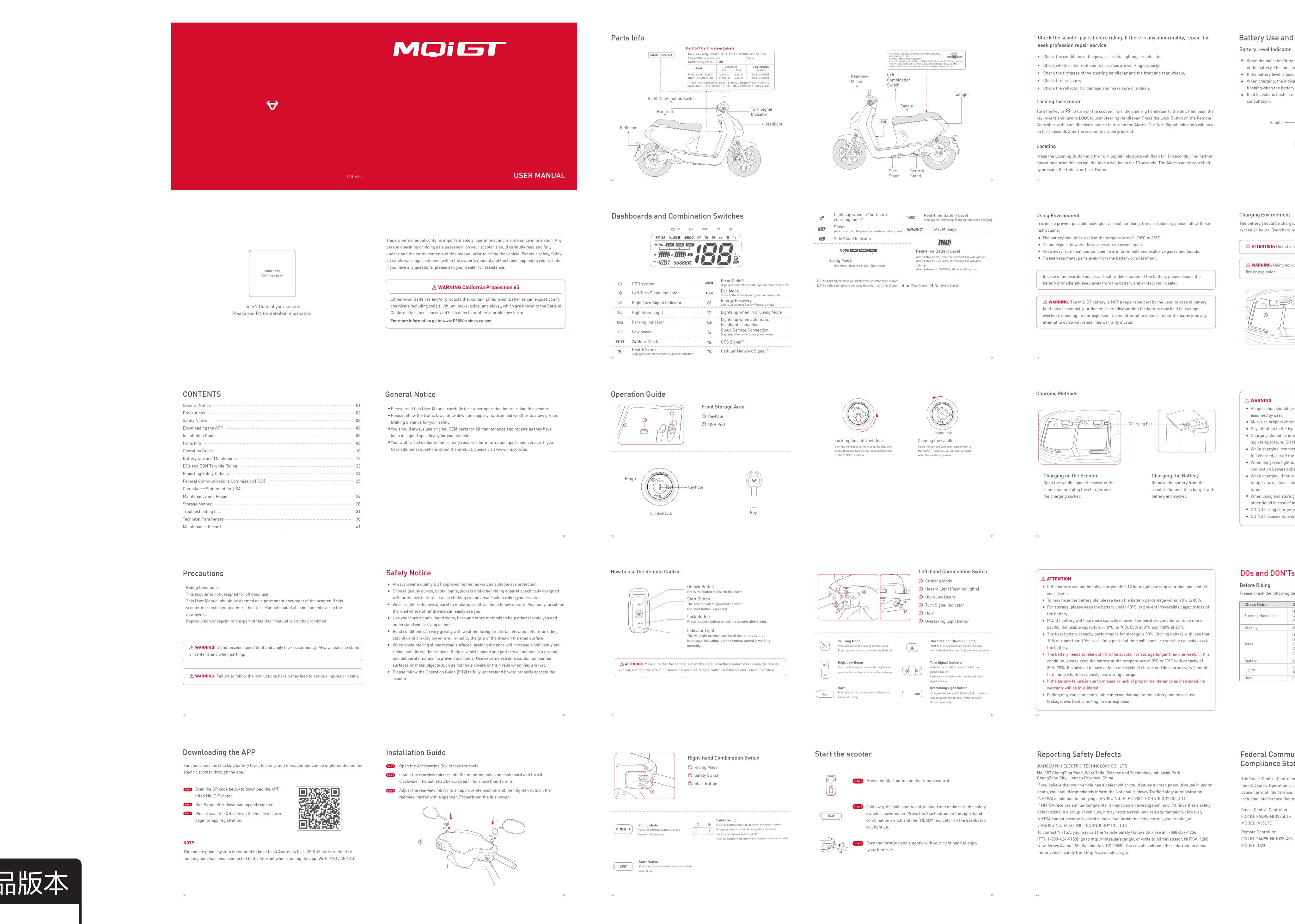
Date

Notes:

Dealer:

## Mileage Mileage Date Date Notes: Notes: Dealer: Dealer:

## Maintenance Record



- 1、材料(楞形\克重配比): 100g双胶纸
- 2、工艺: 正反面印刷 骑马钉
- 3、印刷颜色: 2专 PANTONE Cool Gray 11C
- 4、其他特殊说明:

# 严禁更改任何图案和位置分布!

PANTONE 186C

Compliance Statement for USA

cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Smart Central Controller FCC ID: 2AQ95-NIUV35LTE MODEL: V35LTE Remote Controller FCC ID: 2AQ95-NIUD23-433

## Battery Use and Maintenance

consultation.

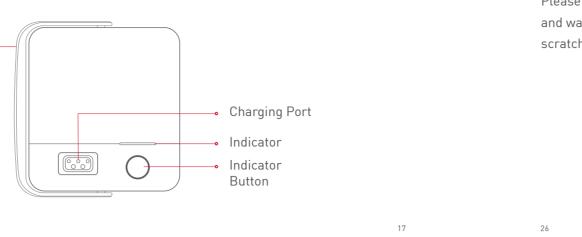
Handle 🗕 🗕

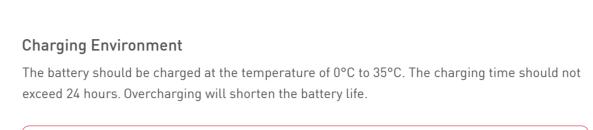
A WARNING

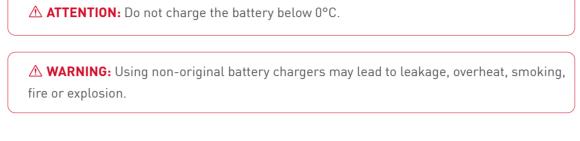
assumed by user.

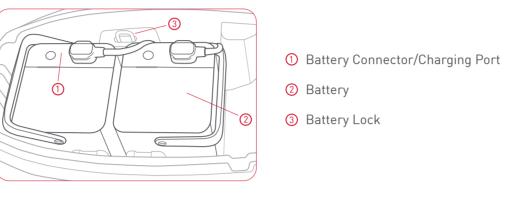
Must use original charger.

## • When the Indicator Button is pressed, the Indicator will light up to show the percentage of the battery. The indicator has 5 sections. Each presents 20% of the battery level. • If the battery level is less than 20%, the Indicator will flash 3 times. • When charging, the indicator will flash to show the charging progress. They will stop flashing when the battery is fully charged. • If all 5 sections flash, it means the battery has fault. Please contact your dealer for









All operation should be strictly conform to the user manual. If not, result will be

 Pay attention to the type of battery and applied voltage. Mixture use is forbidden. Charging should be in ventilated environment. DO NOT charge in closed space or under high temperature. DO NOT put charger into trunk or tail box while charging. • While charging, connect battery with charger before connect with electric supply. After full charged, cut off the electric supply before cut off the battery plug. When the green light turns on, please cut off the power in time. Avoid long time connection between charger and AC power supply while not charging. • While charging, if the signal light is abnormal, has different smell or the charger is over temperature, please stop charging immediately and check or change the charger in time. When using and storing the charger, please avoid foreign matter, especially water or other liquid in case of internal short circuit. • DO NOT bring charger within scooter, if have to, please make sure of damping.

# DOs and DON'Ts while Riding

D0 NOT disassemble or change the parts in charger by yourself.

## Please check the following details before riding. Check Point Description (1) Steadiness Steering Handlebar (2) Steering flexibility (3) No axial displacement or loosening Braking Braking lever has 5 to 9mm idle travel.

Tyres	<ul> <li>(1) The air pressure range of the front tyre is 25 to 34 psi</li> <li>(2) Proper tyre tread depth</li> <li>(3) No cracks or openings</li> <li>(4) Minimum load-capacity index: front 21, rear 40.</li> <li>(5) Minimum-speed category: B.</li> </ul>		
Battery	Adequate for planned distance to travel.		
Lights	Check all the lights—High Beam, Low Beam, Brake Light, Turn Signal Indicator, etc.		
Horn	Check whether the horn can work.		

Federal Communications Commission (FCC)

The Smart Central Controller, the Remote Controller and the Alarm comply with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not

# Maintenance and Repair

Users are advised to have the scooter checked and maintained on a regular basis, even for scooters that are not used as frequently. Regular Maintenance Users are advised to have their scooters checked 2 months after purchased or with 500 km travelled distance. Overall check and maintenance is advised to be conducted every 6 month

or 1800 miles thereafter Scooter Washing Please always take out the battery before washing the scooter. Please use neutral deterger

and water to wash the scooter. Use soft cloth to wipe the scooter after washing to prevent scratching.

# Storage Method

19 28

21 30

23 32

25 34

- Short-term Storage • Keep the scooter in flat, steady, well-ventilated and dry area.
- Charge the battery to 50% full before storage to maximize battery li • Avoid exposure under sunlight and rain to reduce damage or aging.
- Long-term Storage Remember to have a cycle of charge and a discharge at least every 2 months and charge the

lyres

Structural Check Vibration Damper

Major Parts Main Wiring Harness Control System

Lubrication

Wheel Bearing

Steering Bearing

- battery to 50% full before storage to maximize battery life. Charge the battery to 100% full after long-term storage. • Check all the parts carefully to make sure that there is no problem before riding it. If there's
- any problem, take the scooter to your dealer for maintenance or repair.
- ${
  m 
  m A}$  <code>WARNING:</code> Please take out the battery from the scooter when long-term storage.

Regular Maintenance Checklist

Side Stand

## **▲** ATTENTION If the scooter is frequently used in overload, high-speed, bumpy or up/downhill riding conditions, the maintenance cycle should be shortened. For more guaranteed quality and longer service life, please use original parts, which are

Maintenance schedule

COMPONENT:

Battery / batteries

Lights / switches

Telescopic fork

Rear shock absorber

under normal warranty. \_\_\_\_\_ \_\_\_\_\_ 🛆 WARNING

Do not use pressure washer to wash the scooter, especially around the battery ompartment. Do not flush the rear inner mudguard, where the charger, controller and ther parts are installed behind. If the charging port on the scooter is wetted, please do not charge before the charger dries off. Contacting your dealer is recommended.

 Periodic Maintenance Schedule

 After the initial 600 mi
 Every
 Every

WHAT TO DO:

t fit of all accessible I/T I/T I/T I/T I/T I/T I/T

Throttle gripIIIIVehicle road testIIII

A...Adjust C...Clean I...Inspect, relpace or repair if defective

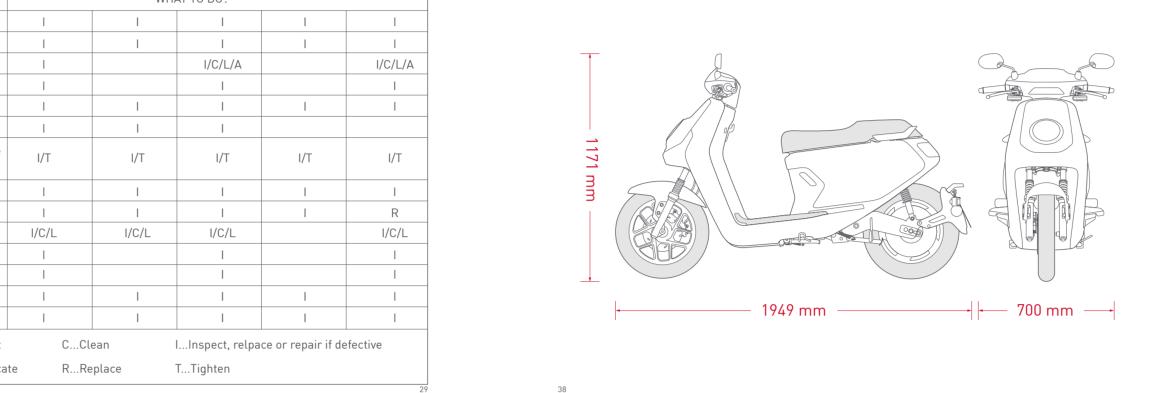
L...Lubricate R...Replace T...Tighten

Side / main stand I/C/L I/C/L I/C/L

e	155	Battery Pack 2 not discharging	Short-circuit between positive and negative electrodes of battery pack or external discharge current exceeding short circuit protection value due to external connection	
	156	Battery Pack 2 not charging/discharging	Exposure to water due to structural reasons or water detection sensor false alarm	Contact your dealer.
	158	Battery Pack 2 not charging/discharging	Charging MOS or Discharging MOS damaged	
	161	Locked bike	The bike is remotely locked by the server.	
not	165	The two battery packs don't match	Battery 1 and Battery 2 have different capacities , models,etc.	
	183	stop charging	Charger in short circuit protection	Remove the charger and check the battery circuit Contact your dealer
	190	FOC Communication failure	Can not receive Controller's data	Contact your dealer.
	191	Battery communication failure	BMS can't return data or returned data is incorrect	Check the Connector is properly plugged. Contact your dealer if happens often.
	192	Battery 2 communication exception	BMS can't return data or returned data is invalid	Check physical connection of communication circuit

# **Technical Parameters**

Seat Heihgt



Oil Damping Direct Acting Shock Absorber

90/90-14 Rim: 2.15x14

110/80-14 Rim: 2.50x14 Combined Braking System[CBS]

	Troubleshooting List	
alfunction	Causes	Troubleshooting
escription	000303	noubleshooting
	1. Dead battery	1. Charge the battery.
o output when	2. Batery not connected	2. Check if it's properly connected
switched on	3. Alarm failure	3. Replace Alarm
Motor failure when turning the twist grip after switched on	<ol> <li>Battery voltage is low</li> <li>The power off switch is enabled when pulling the brake lever</li> <li>The Parking Mode has not been turned off yet</li> </ol>	<ol> <li>Charge the battery.</li> <li>Do not pull the brake lever when twisting the twist grip.</li> <li>Check "Start the Scooter" section. Check if the side stand is on.</li> </ol>
Battery charge failure	<ol> <li>Not properly connected</li> <li>Battery temperature is too high or too low</li> </ol>	<ol> <li>Check whether the plug is loosened.</li> <li>Wait for it to achieve normal temperature.</li> </ol>

Troubleshooting List					
	unction ription	Causes	Troubleshooting		
Sudde	en stop during	Dead battery	Charge the battery.		
a ride	1	dentify the fault causes in refe	erence to the meter panel fault codes.		
		Fault Code List	t		
Fault Code	Meaning	Causes	Troubleshooting		
10		Motor stucked	Check if the motor is stucked.		
11		Undervoltage or overvoltag	e Check if the charger is intact.		
12	FOC stop working	Overcurrent	Contact your dealer if happens ofte		
13	-	Controller overheat	Park the bike in shade and wait for to cool down.		
22	BCS overtemperature	BCS temperature is too high	Stop riding and park the bike in the shade to let the battery cool down.		
23	BCS belowtemperature	BCS temperature is too low	Get BCS to work in the right tempe ture environment		
30	Battery 1overcharge	Battery in overcharge protection	Turn on headlight to discharge.Che the charger is broken or wrong type		

 FOC varification
 Non-original Controller or
 Restart the bike. Contact your dealer

 Motor failure
 Motor Hall Sensor failure
 Contact your dealer.Contact your dealer.

 120
 Motor failure
 Motor cord disconnected
 dealer.

 121
 BCS is not working
 BCS Charging MOS or Discharging MOS damaged
 Contact your dealer.

 122
 BCS overcurrent
 BCS in overcurrent protection
 Unlock and lock the electric switch lock again. If the problem persists, contact your dealer.

 123
 Motor Houle malfunctioning
 Motor Houle signal failure
 your dealer.

 130
 Battery 1 overdischarge
 Battery level is too low and the BMS is about to enter protection mode
 Stop riding and charge the battery.

131Battery 1<br/>overcurrentBattery is undervoltage or<br/>overvoltageCheck if the charger is failed.132Battery 1<br/>overtemperatureBattery temperature is too<br/>highStop riding and park the bike in the<br/>shade to let the battery cool down.

134Battery Pack 1 not<br/>dischargingExcessive voltage differenceContact your dealer.

133 belowtemperature low

Battery 1 Battery temperature is too Charge the battery after it reaches

the operating temperature range.

\_\_\_\_\_

 111
 failure
 communication failure
 if it does not work.

 120
 Motor failure
 Motor Hall Sensor failure
 Contact your dealer.Contact your

		Fault Code List	
Fault Code	Meaning	Causes	Troubleshooting
31	Battery 1overcurrent	Battery in overcurrent protection	Stop charging and check if the charger is failed.
50	Battery 2overcharge	Battery in overcharge protection	Turn on headlight to discharge.Check if the charger is broken or wrong type.
51	Battery 2overcurrent	Battery in overcurrent protection	Stop charging and check if the charger is failed.
60		SIM card identification failure	
65	Communication Module failure	SN code are not written or Smart central controller serial code are not written	Contact your dealer.
67	-	SIM card unpaid or weak signal	-
80		Charger in overtemperature protection	Remove the charger, and wait it to cool down before charging again. If the problem persists, contact your dealer.
81	stop charging	Charger in overvoltage protection	Unplug and plug the charger again. If the
82		Charger in overcurrent protection	problem persists, contact your dealer
99	Communication Harness failure	Smart Central Controller or Harness Assembly failure	Contact your dealer.
F 110	FOC failure	MOSFET failure	Contact your dealer.Contact your dealer.
	FUC failure	MOSFET driver failure	contact your dealer.contact your dealer.

Battery Pack 1 not discharging	Short-circuit between positive and negative electrodes of battery pack or external discharge current exceeding short circuit protection value due to external connection	
Battery Pack 1 not	Exposure to water due to structural reasons or water detection sensor false alarm	Contact your dealer.
charging/discharging	Charging MOS or Discharging MOS damaged	
	Twist Grip Hall Sensor failure	
Twist Grip failure	Twist Grip Open Circuit Failure	
	Twist Grip Short-circuit failure	
Battery 2 overdischarge	Battery level is too low and the BMS is about to enter protection mode	Stop riding and charge the batte
Battery 2 overcurrent	Battery is undervoltage or overvoltage	Check if the charger is failed.
Battery 2 overtemperature	Battery temperature is too high	Stop riding and park the bike in t shade to let the battery cool dow
Battery 2 belowtemperature	Battery temperature is too low	Charge the battery after it reach the operating temperature range
Battery Pack 2 not discharging	Excessive voltage difference	Contact your dealer
	discharging Battery Pack 1 not charging/discharging Twist Grip failure Battery 2 overdischarge Battery 2 overcurrent Battery 2 overtemperature Battery 2 belowtemperature Battery Pack 2 not	Battery Pack 1 not dischargingand negative electrodes of battery pack or external discharge current exceeding short circuit protection value due to external connectionBattery Pack 1 not charging/dischargingExposure to water due to structural reasons or water detection sensor false alarmBattery Pack 1 not charging/dischargingExposure to water due to structural reasons or water detection sensor false alarmTwist Grip failureTwist Grip MOS or Discharging MOS damagedTwist Grip failureTwist Grip Open Circuit Failure Twist Grip Short-circuit failureBattery 2 overdischargeBattery level is too low and the BMS is about to enter protection modeBattery 2 overtemperatureBattery is undervoltage or overvoltageBattery 2 belowtemperatureBattery temperature is too lowBattery Pack 2 notExcessive voltage difference

abits.			
31	40		
		Maintenance Record	
e charger	Date	Mileage	
e.Check if g type.	Notes:		
charger			
it to cool			
f the r dealer.	Dealer:		
again. If the			
r dealer			
our dealer.			]

Date		Mileage	
Notes:			
Dealer:			

Maintenance Record Date Mileage

Dealer:

Develop good riding habits 5. Low battery capacity resulting 4. Replace the battery. from low temperature 5. Normal situaiton. ooting ng and check if the charger adlight to discharge.Check if r is broken or wrong type. ing and check if the charger \_\_\_\_\_ your dealer. charger, and wait it to cool ore charging again. If the persists, contact your dealer.

	说明书 (DOT) V1.0			
193(Leasing version only)Lockboard can't return data or returned data is incorrect194BCS communication failureBCS can't return data or returned data is incorrectContact your dealer.	物料编码			
	设计师 邱 冠 华			
37 MQi GT Motor Rated Power 3000 W Battery Capacity 31 Ah x 2 Speed(unrestricted) Spert: 70 km/h (43 mph) Dynamic: 55 km/h (34 mph) E-Save: 25 km/h (15 mph)	设计时间 2020.11.03			
FeaturesImage: Control Contro	数量 1			
USB Charging5 V / 1 APower SystemMotorMotor Control ModeFOC Controller Max. Current80 A	更改备注			
Date       Mileage         Notes:       Image				
Dealer:	批准			
Maintenance Record         Date       Mileage         Notes:	尺寸 成型尺寸: 170*140 mm 展开尺寸:			
Dealer:	方向 图纸方向:印刷方向 展开尺寸:XX方向			
43	公差(无特殊说明下)			
Date       Mileage         Notes:	<ul> <li>纸箱类: ±3 mm</li> <li>标签类: ±0.5 mm</li> <li>说明书类: ±1 mm</li> <li>PE袋类: 0~20 cm ±2 mm 20~50 cm ±3 mm 50~100 cm ±5 mm</li> </ul>			
	图示说明			
45	——————————————————————————————————————			
Maintenance Record         Date       Mileage         Notes:       Votes	———  压线			
	反压线			
Dealer:	间隔刀线 x/x mm			
47	——————————————————————————————————————			
	※※ 粘合区域			
	比例 1:1 单位 mm			

小牛电动 MQi GT

