

**Return Form**

www.redmountaincycle.com

1-435-781-2595

Order Number (Required): \_\_\_\_\_

<b>Contact Information</b> (All Fields Required)	<b>Return Address</b>
Name:	Red Mountain Cycle Returns
Address:	580 East Main St
City:	Vernal, Utah 84078
State:	Zip:
Email:	
Daytime Phone: ( ) ____-____	Evening Phone: ( ) ____-____

Are you returning a gift?  Yes  No

Please provide the following information for the item(s) you are returning:

SKU	Quantity Returned	Description	Unit Price

**Reason For Return**

Ordered incorrect item	Missed estimated delivery date	Changed my mind	Item too small
Damaged during shipping	Incorrect item shipped	Not as described or pictured	Item too large
Defective product	Item not ordered	Quality not as expected	

Comments (Please provide an explanation of any product damage or defect):

**RETURN POLICY**

Items purchased from Red Mountain Cycle online store may be returned within 30 days provided:

Merchandise is in resalable condition with original packaging

A return form is provided with all information including original order number and customer contact information if you'd like to exchange your item, please return your item and place a new order online at the same time. Placing the new order now ensures that you will receive the item quickly and reduces the chance that your item will be out of stock.

**The following items cannot be returned:**

Base Layers, Underwear, Swimwear

Red Mountain Cycle reserves the right to limit or decline returns or exchanges.

Refunds will be issued in the same method of payment that was used for the original purchase. Gifts returned by the recipient will receive a Basin Sports gift card. If you receive damaged or defective goods or an incorrect item, we may reimburse ground shipping costs to return the item. Please include a copy of the receipt for the return shipping costs with the return form. Merchandise should not be shipped COD or via air.

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