

**OUR RETURNS POLICY**

- Online orders can be returned to our dispatch centre, or taken to any of our NASIBA stores.
- Returns must be received before replacement product(s) are dispatched again.
- The item being returned must be in its original condition and packaging.
- Returns by post are to be paid for by the customer (unless the item is faulty or incorrectly supplied).
- The product(s) must be returned within 14 days of delivery.

**PLEASE ENSURE YOUR RETURN IS COMPLIANT WITH OUR FULL RETURNS POLICY FOUNDED AT:**

<https://www.nasiba.com/service/shipping-returns/>

<u>Returning Orders via Post</u>	<u>Returning Orders In-store</u>
<p>Simply fill out the form below, and enclose this form with the item (s) you are returning. Mail your return to:</p> <p style="text-align: center;"><b>Nasiba fashion - Coburg Branch                      Fy 4/52 Bakers Road, Coburg                      North, VIC 3058</b></p> <p>Once received, we will send you a confirmation email.</p> <p><b>IMPORTANT: Please allow up to 7 business days for your return to be processed, and for credit note to be sent.</b></p>	<p>Simply take the item(s) you wish to return to any NASIBA store.</p> <p>One of our store representatives can assist with your exchange, you can either change the item(s) or request a credit note.</p>

**Please ensure you have complied with the below requirements:**

- You have a copy of your Return Tracking number.
- This form includes the original Order Number above.
- The product(s) being returned are in their original condition, with all original tags attached and in their original packaging (does not apply to faulty returns).
- Returned within 14 days from receiving order.
- There are no labels, tape, markings, or other packaging affixed to product(s) or their original box/packaging.

*Please note: Failure to comply with the following requirements may result in your return being rejected or significantly delayed.*

**Full Name:**.....

**Order Number:**.....

ITEM DESCRIPTION	Size	Quantity	REASON CODE
			1. Too small
			2. Too big
			3. Arrived too late
			4. Did not match description/image
			5. Size/colour
			6. Incorrect item sent
			7. Faulty/Damaged
			8. No longer wanted/Unsuitable
			9. Other