

Big Rock Mountain | 501(c)(3) Non Profit | P.O. Box 1001, Mars Hill, Me 04758 | 207-425-6711

Position: Mountain Operations Supervisor

Location: Big Rock Ski Area – Mars Hill, Maine

Employment Type: Full-Time Salary, Year-Round

Employer Overview:

Big Rock is a 501(c)(3) nonprofit ski area located in Northern Maine, a few miles from the Canadian border. Standing 1748 feet tall, with nearly 1,000 feet of vertical drop, a newly upgraded snowmaking system, two Doppelmayr fixed-grip chairlifts, and a variety of terrain for all skill levels, Big Rock exceeds expectations - and we take pride in that. We are not just a place to ski; we are a place where kids, families and our communities come together to develop skills, meet each other and enjoy the outdoors. That is the very core of our mission as a nonprofit organization.

As an employer, we value hard work and teamwork. Big Rock is a place where your efforts matter, and you can see the difference you make every day. If you appreciate working in an environment where people support each other and believe in the joy of winter, we think you'll be a great fit here.

Position Overview:

Big Rock Mountain is seeking a dedicated and experienced Mountain Operations Supervisor to lead the daily operations of our mountain infrastructure. This hands-on leadership role includes oversight of snowmaking, grooming, lifts, trails, equipment, and facilities maintenance. The right candidate will combine technical knowledge with strong team leadership and a passion for outdoor recreation in all seasons.

Key Responsibilities:

- Supervise and lead daily mountain operations including snowmaking, grooming, lift operations, and vehicle/heavy equipment use.
- Assist in seasonal prep and transitions (summer to winter operations and vice versa).
- Provide on-site leadership for maintenance crews and ensure safe work practices.
- Perform regular inspections and preventative maintenance for lifts, snowmaking systems, grooming equipment, and other infrastructure.
- Coordinate with the GM and department heads to prioritize and schedule work across departments.
- Monitor trail conditions and snowpack to make informed grooming and snowmaking decisions.



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- Maintain accurate logs of maintenance and training records.
- Ensure compliance with state and federal safety and operations standards.
- Be available for emergency response or equipment issues outside regular hours.

Qualifications:

- 3–5 years of maintenance or operations supervisory experience (ski area preferred but not necessary).
- Working knowledge of snowmaking systems, grooming operations, lift operations, and vehicle maintenance.
- Strong leadership, communication, and organizational skills.
- Ability to work long hours outdoors in variable conditions, including nights, weekends, and holidays.
- Valid driver's license required; CDL or heavy equipment experience a plus.
- Ability to lift 50+ pounds and navigate variable terrain.
- Basic computer literacy (email, spreadsheets, logging systems).
- Strong commitment to safety and guest service.

Compensation & Benefits:

- Competitive salary based on experience
- Paid time off and holiday pay
- Family season pass and access to mountain recreation amenities
- Opportunities for training and professional development

Application Deadline: July 23, 2025

We encourage interested candidates to apply promptly as this listing may close earlier if the right individual is found.