

Bigrock Mountain

Job Description and Requirements

Lift Operator: *All Lifts*

The lift operator is responsible for operating any of the four lifts (two chairlifts, one carpet lift, and one tube park handle tow). This will include start-up, loading and unloading, limited crowd control, keeping the working area safe, and daily record keeping for that lift. The operator must be able to work in an ever-changing winter environment with a varied customer base. While this is not a sales position, a friendly, yet professional attitude goes a long way toward making a successful operator.

Requirements

A demonstrated ability to conduct and record all start-up and shut down procedures on the lift assigned for the day. This includes hand grooming of the loading/unloading area, run-up of the emergency unload motors, safety checks on all controls, and visual check of the lift line (top attendant).

Safe operation of the lift assigned for the day. Operator needs to be constantly aware of riders in trouble both during and after loading/unloading, and be capable of stopping the lift immediately. Recognize any obvious mechanical issues with the lift in his/her control, including problems that may affect guest safety or lift wear and communicate those issues to management and maintenance.

A demonstrated ability to assist in converting the aerial lifts from electric to auxiliary power in order to effect an emergency evacuation.

Recognize signs of guests who are not fit to ride the lift and deny access to that lift. This includes persons who are non-ticketed, are visibly under the influence of substances that would affect their safety, or the safety of others, and guests (especially minors) who are not dressed to withstand exposure to the elements.

Keep the ramp area clear and accessible during deteriorating conditions. Also: to respond to conditions that would affect the safe operation of the lift (icing, high winds, thunderstorms, etc.) and either communicate these conditions to management, or make the decision to stop loading guests.

Perform other tasks that may be required by the mountain operations manager.
This is an outdoor job in a cold environment. Dressing for the conditions is required.

Expectations of Bigrock Mountain:

Arrive each day at the scheduled time required by your supervisor.

Dress for winter conditions that may change throughout the day (this *is* an outdoor job).

Be physically able to shovel or rake moderate amounts of snow, and occasionally lift/move up to 40lbs.

Communicate effectively by two-way radio with management, maintenance, and ski patrol.

Be professional yet “customer oriented”. *You are the face of Bigrock.*

Be continually focused on the job, your safety and the safety of the skiing public depends on it.

Complete and turn in daily all paperwork required for your lift position.

Education: High School or GED equivalent desired, but not required.

Experience: Machine operation experience desired