

#### LIMITED PLANT WARRANTY

A <u>ONE YEAR</u> limited plant warranty is offered on deciduous and evergreen trees, shrubs, and perennials. Exceptions are noted below in the exclusions.

#### TERMS AND CONDITIONS

We deem our deciduous and evergreen trees, shrubs, and perennials to be healthy at the time of purchase and that they will produce growth with proper care.

If any deciduous or evergreen tree, shrub or perennial fails to show signs of growth, after being properly transplanted and cared for, we will issue a credit for the full

## 'original purchase price.'

This credit may be used toward the purchase of a replacement plant or any other product.

We ask that all requests for credit be accompanied by the original sales receipt and the plant which failed to thrive. Deciduous and evergreen trees, shrubs, and perennials are only eligible for replacement one time. The replacement plant(s) are not offered with any stated or implied further warranty.

### **EXCLUSIONS**

Deciduous and evergreen trees, shrubs, and perennials planted under overhangs or in above ground containers are not covered by this one year limited warranty.

Any plant not planted in the ground is not covered by this limited warranty.

Annuals, Tropicals, Foliage, and Marginally Hardy Plants, are not covered by this limited warranty.

Damage to plants caused by animals, freezes, hail, flooding, drought, wind, neglect, improper planting, or other forces beyond our control are not covered by this limited warranty.

Additionally, your receipt will indicate specific plants that have no warranty or are non-warranted.

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### **Planting from Containers**

More and more of our plants are coming from containers. Be sure the soil is moist enough to hold together at planting time. Some smaller plants, annuals and vegetables, are grown in peat pellets or pots that can be planted pot and all. Often these have white feeding roots growing through the sides by planting time.

Dry soil in the surrounding area can draw the moisture from the root ball, so turn your hose on low and let it fill the hole and surrounding soil. When one hole is wet enough, move the hose to the next one.

For plastic, clay, or any non-biodegradable containers, turn the plant upside down, hold the trunk or stem in place with one hand, and knock the side of the container against a hard surface. The roots and soil should come out easily in one unit. If knocking harder does not accomplish this, cut away the pot if possible. It is better to waste the pot than to disturb roots any more than necessary.

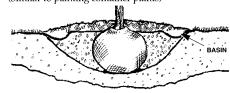


NOCK CONTAINER AGAINST HARD SURFACE

However, if the roots are seriously matted or encircling the root ball, loosen the outside ones with a gentle massage.

Then set the root ball carefully into the *hole with the soil* line of the tree slightly higher than the surrounding soil to allow for settling. Which side faces where is not crucial to the plant. For the good of the plant, point the lowest branches toward areas of little activity so they won't get broken. Where wind is a problem, turn the side with the most branches into the wind.

# Planting Balled & Burlapped Trees (Similar to planting container plants)



- 1 DIG A SAUCER-SHAPED HOLE AT LEAST TWICE AS WIDE AND AS DEEP AS THE ROOT BALL.
- SET TREE IN THE HOLE SO 10% OF ROOTBALL IS VISIBLE. (See exceptions under heavy and sandy soils.)
- REMOVE ANY TIES OR STRAPS THAT BIND IT.

  IF BURLAP STILL SHOWS AT THE TOP,
  TURN IT BACK SO IT WILL BE BELOW THE
  SOIL SURFACE.
- FILL MIXTURE OF ORIGINAL TOPSOIL AND ORGANIC MATTER AROUND THE BALL. PACK GENTLY. FILL HOLE WITH WATER, LET SETTLE AND FINISH WITH MORE SOIL.
- 5 DIG A 2"-3" DOUGHNUT BASIN AROUND DRIP
- FINISH FILLING TOP WITH A 3"-4" MOUND OF PEAT MOSS OR MULCH. KEEP MULCH 3"-4" FROM TRUNK.