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Variable Rate Services

Diagnostic Fee

For instruments experiencing issues with electronic components an initial diagnostic fee will apply. The minimum charge is \$40 and the maximum charge is \$99. For complex issues that require further troubleshooting, an estimate will be sent to the customer for approval before proceeding further.

Hourly Rate

For services not included in the fixed rate list below, a rate of \$99/hr shall apply. There is a minimum shop fee of \$5 for tasks such as changing individual strings, tightening knobs, etc. Service fee excludes cost of parts and consumables.

Amplifiers

We do repair and diagnose problems of a selection of amplifiers. Inquire by phone (you can also text us at 506-458-8286), email at repairs@tonysmusicbox.ca, or in-store to determine if we can service your amp.

Fixed Rate Services

Minimum Shop Charge

There is a minimum shop charge of \$5.

Pre-Appraisal Evaluations

We are not licensed to perform official appraisals on guitars in-store; however, we can do an inspection of the instrument prior to a 3rd party appraisal to spot problem areas or identify work that needs done. The minimum charge for this service is \$15.

Materials

Service rates exclude shop materials, strings, parts, electronics, or other materials required to perform the service.

Restrings

Includes:

- ☐ Fingerboard conditioning
- ☐ Polish
- ☐ Tighten machine heads
- ☐ Check neck relief

Service Fee Schedule

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If electing to change string gauges during a restring, a full setup may be required. We will request approval to proceed with setup prior to performing setup.

Instrument	Fee (\$)
Steel string guitar (6-string acoustic, electric, bass)	30
Steel string guitar (12-string acoustic, electric)	50
Locking tremolo guitar	35
Classical guitar, mandolin, banjo	35
Ukulele	20
Violin	20

Setups

Includes:

- ☐ Restring
- ☐ Cleaning and inspection of the instrument
- ☐ Hardware lubrication and maintenance
- ☐ Fretboard clean and condition
- ☐ Truss rod, nut, bridge, intonation, and 'action' adjustments
- ☐ Adjust pickup height
- ☐ Cleaning and testing electronics

Instrument	Fee (\$)
Acoustic or Electric Guitar (6 string) or 4 String Bass, Minimum Fee	85
- For setups with greater complexity (i.e. locking tremolo systems, 12 string, 5 String Bass, etc., there may be an additional upcharge not to exceed \$30)	
Resophonic Guitar (Dobro)	95
Mandolin	80
Ukulele	60
Banjo	90

Nut / Bridge Saddle Replacements

Nut or bridge saddle replacements require setup of the instrument. These fees are inclusive of setup. Fees stated for premade nuts/saddles are exclusive of material costs.

Instrument	Fee (\$)	Fee (\$)
	Premade	Custom
6-String guitar (acoustic, electric)	95	135
4-String bass	95	135
12-String guitar	115	185
Mandolin	95	185

Service Fee Schedule

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Banjo, Ukulele	100	135
Locking Nut	110	135
Added Fee for replacement of both nut and saddle	60	60

Fretwork

Except where noted explicitly setup fee is included.

Instrument	Fee (\$)
Edge dress (where setup is NOT required)	60
Gluing loose frets (per fret) (excludes setup, if required)	7
Full Fretboard	
- Fret dress	185
- Refret (bound or unbound neck)	465
Partial Fretboard	
- To be quoted on a case-by-case basis	Custom

Pickup Installation / Electronics Repair

Pricing for drop-in replacements without modifications required. Prices exclude cost of parts. Please ask for quote on custom pickup and wiring configurations as prices vary.

Instrument	Service	Fee (\$) Custom
Stratocaster	Pickup Swap	70
Stratocaster	Full Rewire (Pickups, Pots, & Output Jack)	120
Telecaster	Pickup Swap	70
Telecaster	Full Rewire (Pickups, Pots, & Output Jack)	95
Les Paul (or similar)	Pickup Swap	70
Les Paul (or similar)	Full Rewire (Pickups, Pots, & Output Jack)	95
Bass	Single Pickup Swap	65
Bass	Dual Pickup Swap	85
Bass	Full Rewire (Pickups, Pots, & Output Jack)	100
Guitar/Bass (Active)	Pickup Swap / Full Rewire	Call for Quote
Guitar / Bass	Route Body to Fit Larger Pickup	100+
Guitar / Bass	Replace Single Pot, Jack or Switch	25-50

Pickguards

Pricing is for drop-in replacements with no modifications required. Additional fees will apply for pickguard modifications or custom work and will be quoted on a case-by-case basis.

Service Fee Schedule

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Style	Set
Strat style	60
Floating pickguard	12
Self-stick acoustic	20

Neck Resets

Acoustic guitar neck reset pricing includes the setup fee. Some acoustics require removal of the front and/or back of the instrument to reset the neck. You will be informed if this is the case for your instrument.

Style	Set
Bolt On	300
Dovetail	Range 550 - 700

Services We Do Not Offer

We can perform minor finish touch-ups in some situations; however, we cannot perform complete refinishing of instruments.

Third Party Repair Providers

We'd love to do it all, but our philosophy is that if we can't do it great then it's best left to another expert. Below is a list of other local repair technicians by instrument.

Instrument	Service Provider	Phone	Email	Services
Pianos (Acoustic and Digital), Hammond Organs	John Clayden Piano	(506) 451-8582	jclayden@nbnet.nb.ca	Piano tuning, acoustic and digital piano keyboard service. Authorized Yamaha Acoustic piano warranty service. Authorized Roland, and Yamaha digital piano warranty service. Hammond organ service.
Violin Family of Instruments	Gwenyth Wilbur	(506) 466-1932	wilburgwyneth@gmail.com	
Brass & Woodwind	Bill's Horn Shop (Bill Cosman)	(506) 382-8106	billshornshop@rogers.com	
Sound Engineering Consulting	Chris Fullerton	(506) 478-0013	cfullerton@gmail.com	Onsite training – digital & analog mixers. Front of house, sound operations monitoring & troubleshooting.

