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Variable Rate Services

Diagnostic Fee

For instruments experiencing issues with electronic components an initial diagnostic fee will apply. The minimum charge is \$35 and the maximum charge is \$75. For complex issues that require further troubleshooting, an estimate will be sent to the customer for approval before proceeding further.

Hourly Rate

For services not included in the fixed rate list below, a rate of \$75/hr shall apply. Service fee excludes cost of parts and consumables.

Amplifiers

We do repair and diagnose problems of a selection of amplifiers. Inquire by phone (you can also text us at 506-458-8286), email, or in-store to determine if we can service your amp.

Fixed Rate Services

Materials

Service rates exclude shop materials, strings, parts, electronics, or other materials required to perform the service.

Restrings

If electing to change string gauges during a restring, a full setup may be required. We will request approval to proceed with setup prior to performing setup.

Instrument	Fee (\$)
Steel string guitar (6-string acoustic, electric, bass)	30
Steel string guitar (12-string acoustic, electric)	50
Locking tremolo guitar	35
Classical guitar, mandolin, banjo	35
Ukulele	20

Setups

Includes:

- Restring
- Cleaning and inspection of the instrument

Service Fee Schedule

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- Hardware lubrication and maintenance
- Fretboard clean and condition
- Truss rod, nut, bridge, intonation, and 'action' adjustments
- Adjust pickup height
- Cleaning and testing electronics

Instrument	Fee (\$)
Acoustic or Electric Guitar (6 string) or 4 String Bass, Minimum Fee	75
- For setups with greater complexity (i.e. locking tremolo systems, 12 string, 5 String Bass, etc., there may be an additional upcharge not to exceed \$25)	
Resophonic Guitar (Dobro)	90
Mandolin	75
Ukulele	55
Banjo	80

Nut / Bridge Saddle Replacements

Nut or bridge saddle replacements require setup of the instrument. These fees are inclusive of setup. Fees stated for premade nuts/saddles are exclusive of material costs.

Instrument	Fee (\$) Premade	Fee (\$) Custom
6-String guitar (acoustic, electric)	85	125
4-String bass	85	125
12-String guitar	105	175
Mandolin	85	175
Banjo, Ukulele	90	125
Locking Nut	100	125
Added Fee for replacement of both nut and saddle	50	50

Fretwork

Except where noted explicitly setup fee is included.

Instrument	Fee (\$)
Edge dress (setup NOT required)	30
Gluing loose frets (per fret) (excludes setup, if required)	5
Full Fretboard	
- Fret dress	150
- Refret (bound or unbound neck)	375
Partial Fretboard	

Service Fee Schedule

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- To be quoted on a case-by-case basis

Custom

Pickguards

Pricing is for drop-in replacements with no modifications required. Additional fees will apply for pickguard modifications or custom work and will be quoted on a case-by-case basis.

Style	Set
Strat style	50
Floating pickguard	10
Self-stick acoustic	20

Neck Resets

Acoustic guitar neck reset pricing includes the setup fee. Some acoustics require removal of the front and/or back of the instrument to reset the neck. You will be informed if this is the case for your instrument.

Style	Set
Bolt On	150
Dovetail	Range 500 - 650

Services We Do Not Offer

We can perform minor finish touch-ups in some situations; however, we cannot perform complete refinishing of instruments.

Third Party Repair Providers

We'd love to do it all, but our philosophy is that if we can't do it great then it's best left to another expert. Below is a list of other local repair technicians by instrument.

Instrument	Service Provider	Phone	Email	Services
Pianos (Acoustic and Digital), Hammond Organs	John Clayden Piano	(506) 451-8582	jclayden@nbnet.nb.ca	Piano tuning, acoustic and digital piano keyboard service. Authorized Yamaha Acoustic piano warranty service. Authorized Roland, and Yamaha digital piano warranty service. Hammond organ service.
Violin Family of Instruments	Gwenyth Wilbur	(506) 466-1932	wilburgwyneth@gmail.com	
Brass & Woodwind	Bill's Horn Shop (Bill Cosman)	(506) 382-8106	billshornshop@rogers.com	