



Dear Valued Customers,

Please take notice of the following changes for our store in response to the COVID-19 Pandemic.

Adjusted Temporary Store Hours:

Monday - Saturday 10am - 6pm

Sunday 1pm - 5pm

- Dedicated shopping hours for seniors and vulnerable guests from 9am - 10am Monday thru Friday
- We ask anyone in need of dedicated shopping to contact our store directly. 832-831-8679
- Curb-side service is available during our posted hours. Contact the store directly or place the order online. Park directly in front of the main entrance.

Online is always available 24/7 with same day delivery.

We can reassure all customers that we will remain open and constantly replenish the products.

We receive products on all business days. All of our vendors are working very closely with us to best assist us and all of our valued customers.

We are doing everything we can to make sure your and your pet's needs are taken care of at this time and doing our best to make sure that everyone has an opportunity to get what they need. We also really appreciate your business now and in the future.

Additionally, Nourish Pet Care is an essential business that follows CDC recommendations for Critical infrastructure workers. Critical infrastructure workers may be permitted to continue work following exposure to a person with suspected or confirmed COVID-19 provided they remain asymptomatic and have not tested positive.

Additionally, the following risk mitigation precautions should be implemented prior to and during the work shift:

- Pre-Screen: Encourage employees planning to enter the workplace to self-screen at home prior to coming onsite. Employees should not attempt to enter the workplace if any of the following are present: [symptoms](#) of COVID-19; temperature equal to or higher than 100.4 oF1; or are waiting for the results of a viral test.
- Screen at the workplace: Employers should conduct an on-site symptom assessment, including temperature screening, prior to each work shift. Ideally, screening should happen before the individual enters the facility.
- Regularly monitor: As long as the employee doesn't have a fever or symptoms, they should self-monitor under the supervision of their employer's occupational health program or their workplace COVID-19 coordinator or team.
- Wear a cloth mask: Ensure all employees wear a cloth [mask](#) in accordance with CDC and OSHA guidance and any state or local requirements.
- Social Distance: Employee should stay at least 6 feet apart from others and practice [social distancing](#) as work duties permit in the workplace.
- Clean and disinfect workspaces: [Clean and disinfect](#) all areas such as offices, bathrooms, common areas, shared equipment routinely.

Take care and stay safe!

Sincerely,

Your Nourish Pet Care Team