



Cream City Yarn Class Policies

Cream City Yarn requires all class participants be fully vaccinated for Covid-19. You may be asked to show proof of vaccine or a medical exemption.

We require a minimum of 3 registered students to schedule the class.

Classes are first-paid, first-served, no exceptions. We'll happily take a credit card over the phone.

We'll maintain a waiting list for each class in the event of a cancellation or if the class fills

We do not require that all necessary class supplies be purchased from Cream City Yarn. However, we gladly offer a 10% discount on *yarn & needles for the class that the student is currently enrolled in. It is also helpful to use yarn and needles that the teacher is familiar with. Class discount will be offered on 1 class project.

We do not offer any refunds within 14 days of the first class meeting. A 50% refund can be issued for cancellations made greater than 14 days of the first class meeting.

Missed individual classes will not be refunded nor rescheduled, beginning classes included.

Classes are meant for 1 student only and may not be shared. Help for students is always available at Cream City Yarn

Drop in anytime for answers to quick questions (10 minutes or less)
Private tutoring is available and can be scheduled through the shop

o Private Tutoring is \$20/30 minutes
Pop in with questions during our open knitting

We hope that you enjoy your class! We strive to provide you with the best possible experience both in class and outside. Thank you for supporting Cream City Yarn.

