

# Metzler Violin Shop, Inc.

604 South Central Avenue, Glendale, CA 91204

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## Rental Rates & Policies

Revised July 1, 2020 rates subject to change

<b>Instrument</b>	<b>Value</b>	<b>1-3 days</b>	<b>1 week</b>	<b>1 month</b>	<b>3 months</b>
Violin Outfit	< \$600	35	45	60	90
Violin or Viola Outfit	< \$800	50	60	80	120
Violin or Viola Outfit	< \$1,000	60	75	100	150
Violin or Viola Outfit	< \$1,200	75	90	120	180
Violin, Viola, Cello Outfit	< \$1,500	90	105	140	210
Serafina DX Cello Outfit	< \$1,800	110	125	165	250
Cello Outfit	< \$2,100	125	140	180	275
Cello Outfit	< \$2,500	150	165	215	325
Xavier Cello Outfit	< \$2,800	165	180	240	360
Cello Outfit	< \$3,000	180	195	260	390
BAM Cello Flight Cover	< \$1,000	140	165	220	330
Cello Case w. BAM Cover	< 2,000	280	370	440	660
Bow	< \$600	40	60	90	120
Bow (during rehair)	< \$600	Free	Free	90	120

**Required Credit Information:** Metzler Violins requires each renter to provide the following credit information and identification:

1. Driver's License or official California ID or Passport (We will take a photo copy.)
2. Two valid credit cards (VISA, MasterCard, American Express, or Discover)
3. Current home address (must match driver's license or other ID)
4. Phone numbers (minimum 2) and email addresses
5. Your employer's name, address and phone number, and your spouse's
6. Private music teacher's name and phone number (if applicable)
7. Child's school name and address, and school music teacher's name (if applicable)
8. Personal contact name with address & phone numbers (not living with you)

**Rent-To-Own Policy:** We will apply 100% of your first three months' rent toward the purchase of the rented item, or toward the purchase of any other instrument or bow of equal or greater value. This special offer applies only if that item is purchased immediately at the end of the first 3-month rental period. If you choose to continue renting for a longer period, and then decide to purchase, we will credit you with 50% of all your cumulative rent toward the purchase of the rented item, or toward the purchase of any other instrument or bow of equal or greater value.

**Security Deposit:** Metzler Violins requires that two valid credit card numbers be left with us as a security deposit. If you have only one credit card, we will require additional information, such as a checking account number, passport number, and social security number. We cannot rent to those with no credit card. By signing our rental agreement, you agree to allow us to charge future rentals to these card numbers

**Rental Renewals:** All rentals will automatically be charged to one or more of the credit cards numbers you have provided us, on the renewal date of the rental. If you wish to pay by check or cash, your payment must reach us before the renewal date. It is your responsibility to get payment to us on time, and to ensure that the credit card numbers you have given us will be approved. A \$15 Late Charge will be assessed on each renewal date if there is not a working credit card number to use. In addition, monthly interest charges will accrue. Returned checks are subject to a \$35 charge.

**Protection Plan:** We offer a protection plan for your peace of mind and convenience on your rented instrument, case, and bow. The cost is 20% of your rental fee. When a rental fee is automatically renewed, the protection plan fee will also auto-renew. This policy is comprehensive, and covers all damage to the instrument and bow, except for broken strings and theft. Examples of covered losses include broken bridges, broken pegs, cracks, broken necks, damaged varnish, broken bows, damaged bow-hair, damaged cases, and built-up dirt. If you choose to decline coverage, you will be liable for any and all damages and devaluation to the rented items, up to the replacement value of those items. The protection plan must be selected at the time the rental items are first rented. To add the protection plan later, the items must first be re-inspected at the Metzler Violin Shop to establish the current condition.

**Damage to Rented Items:** If you decline Metzler's protection plan, we will note the condition of the instrument, bow, and case at the time the items are first rented. They must be returned to Metzler at the end of the rental period in the same condition as when received. If damage is noted, a repair and/or devaluation charge will be due at the end of the rental period. You, the renter, are responsible for excessive wear, warped or broken bridges, damaged or very dirty varnish, broken or worn strings, and stretched, dirty, or thinned-out bow hair, as well as for more obvious damage such as scratches, cracks, dents, chips, and broken bows, as well as any losses due to fire or theft. We must also charge for any stickers or tapes, or their residue, left on the rented instrument, bow, or case. You must not attempt any repairs yourself on equipment rented from Metzler Violins, nor have any other person or shop repair our equipment without our permission. In cases of major damage, you may be required to purchase the rented item(s), at the sole discretion of the Metzler Violin Shop.