

Metzler Violin Shop Protection Plan

For your peace of mind and convenience, we offer a **protection plan** for your rented instrument, case, and bow. The cost is **20% of your rental fee**. (For example: If your 3-month rental fee is \$90, the protection plan cost for that same period is \$18.) When a rental fee is automatically renewed, the protection plan fee will also auto-renew.

This policy is comprehensive, and covers all damage to the instrument and bow, **except for broken strings and theft**.

Examples of covered losses include broken bridges, broken pegs, cracks, broken necks, damaged varnish, broken bows, damaged bow-hair, damaged cases, and built-up dirt.

If you choose to decline coverage, you will be liable for any and all damages and devaluation to the rented items, up to the replacement value of those items.

The protection plan must be selected at the time the rental items are first rented. To add the protection plan later, the items must first be re-inspected at the Metzler Violin Shop to establish the current condition.

Care & Maintenance

Before Playing:

- Wash your hands
- Check that the bridge is straight

Ask your teacher for help, or come back and see us if anything is amiss

After Playing:

- Loosen the bow hair
- Use the cleaning cloth to wipe off rosin from the instrument and strings.

Always:

- Set the instrument down with the bridge facing up.
- Store the instrument in its case. (Don't forget to take the shoulder-rest off first.)
- Handle the instrument by the neck and end-button only.
- Handle the bow only by the frog.

Never:

- Leave the instrument in direct sunlight, parked car, or anywhere else you wouldn't leave a baby.
- Put stickers or tape anywhere other than on the fingerboard.
- Touch the hair of the bow.