

Finn Sisu 2022

Warranty & Return Policy

Return Policy

All returns

Any sign of notable wear or use on hard or soft goods will void return.

Returns of In-store Purchases

Returns of items bought in-store must be made within 14 days with valid paper receipt or stored sales information.

Returns of Online Purchases

Returns of online purchases must be initiated within 14 days of receiving all or part of the order. Return shipments are at the expense of the returning party. Reach out to info@finnsisu.com with any questions or shipping issues.

Warrantied Items

All warranties **MUST** have a receipt or stored record of sale in our POS. Warranties apply to manufacturer defects only.

Skis and Boots

Alpina, Atomic, Salomon - 2 Years

All other brands - 1 Year

Poles - 1 Year

Marwe Rollerskis - See next page for details

Marwe Rollerski Warranty

Our product guarantee covers the Marwe roller ski and Marwe wheels material and possible manufacturing faults. The guarantee is in force from the day of purchase and continues for **one (1) Year**. The distance covered by skiing does not affect the length of the guarantee period.

1. Marwe will repair or exchange free of charge the part or parts which are found to have such a material or manufacturing defect which essentially affects the skis usability.

The guarantee does not cover faults arising from normal wear or faults which are caused by outside factors including but not limited to aftermarket modifications and parts, routine jumping, and damage through misuse or neglect.

2. Claims under the guarantee or the product in its entirety should be submitted to Marwe at the cost of the sender. Such deliveries for which the correct transport charge has not been paid will not be collected. Marwe will pay for returning the product to the customer.
3. Claims made under the guarantee period must give notice of at least the following information:
 - a. The sender's **address** and **contact information**.
 - b. **Place** and **date** of product purchase.
 - c. Copy of the purchase receipt
 - d. Description of the fault and circumstances in which the fault became apparent or arose.
 - e. Weight of the skier and the total distance traveled on the skis.
4. Marwe is in no way responsible for direct or indirect damage or costs caused by the use of the skis unless it can be legally proven that it has been caused by gross neglect or malpractice by Marwe.

To be able to get these discounts, the customer must contact us by email at info@finnsisu.com or visit in-store.