Bike Mechanic Part-time to Full-time (includes weekends)

About Bend Electric Bikes

We sell, service, and rent electric bikes with a mission to get more people on bikes and out of cars. Established in 2008 Central Oregon's most comprehensive electric bike and cargo bike shop.

Our products are the fastest growing segment of the cycling industry and we are beginning another exciting and fast-paced season. Our current brands include Specialized, Giant, Larry vs. Harry, Electra, Riese & Müller, Urban Arrow, Gazelle, Benno, Tern, and Bulls.

Environment & Compensation

BEB is about creating a cycling environment that is welcoming to all customers and applicants and in addition to your bike skills we are looking for an interest in and respect for people.

We regard our staff as highly skilled and bike career-minded therefore we aspire to compensate our staff above industry standard rates as well as offer health care and other benefits.

We are seeking a talented, easy to work with, experienced bike mechanic with the following:

- Desire and keen interest to learn about ebikes
- Able to lift 50 lbs
- Strong communication skills bringing positive, enthusiastic, and solid energy to all interactions with team members and customers
- Computer skills
- Able to work weekends and some holidays
- Most of all, have a passion for bikes and helping people live better lives

Daily responsibilities:

- Work with our mechanics to maintain our high standard of excellence
- Perform service and upgrades on electric and non-electric bikes
- Build e-bikes, perform adjustments and install all bike components and accessories
- Diagnose & repair e-bike system issues, often using diagnostic software
- Use Point of Sale software (Lightspeed) for work orders, sales, and customer support
- Communicate with staff and educate customers in maintenance and repairs
- Assist in service department operations and store operations as needed
- Complete sales transactions as needed
- Set bikes up for rental customers, provide instruction, perform safety checks and schedule service as needed to keep rental bikes in top operating condition

BEB strives to be a fun and safe place to work for all people. If you're curious about our diverse workplace, love bikes, love to learn, and love to work hard we would love to meet you!

<u>Please include your resume and let us know your experience as a bike mechanic and why you</u> <u>want to join Bend Electric Bikes</u> to <u>kathy@bendelectricbikes.com</u> or better yet come by and say hello and bring these items by the shop any day of the week, 10am to 5:30pm. BEND ELECTRIC BIKES 869 NW Wall St #104