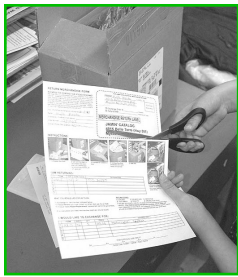


**Instructions: 1. Complete this form & Merchandise Return Label.**



**2. Cut out this label** (A prepaid label is available at: [http://jaminleather.com/v/return\\_label.pdf](http://jaminleather.com/v/return_label.pdf) for a fee - see instructions)



**3. Put label on outside of box** (use provided clear stick on sleeve or cover with clear tape)



**4. Enclose this form inside box** with neatly folded merchandise.



**5. Seal box.**



**6. Bring to any shipping center**



**RETURN CODES:**

- A.** Too Big      **C.** Did Not Like      **E.** Defective: \_\_\_\_\_
- B.** Too Small    **D.** Quality              **F.** Wrong Items Sent

Please read the reverse side of this form. For more return/exchange details see our website: [Shop.JaminLeather.com](http://Shop.JaminLeather.com)

**I AM RETURNING:** (see invoice, lingerie, undergarments & used items cannot be accepted unless under warranty repair)

	ITEM#	SIZE	CODE (above)	EXPLANATION
1.				
2.				
3.				
4.				
5.				

**I WOULD LIKE TO EXCHANGE FOR:**

	ITEM#	SIZE	QTY	PRICE	DESCRIPTION
1.					
2.					
3.					
4.					
5.					

FROM: \_\_\_\_\_

**LABEL #2**

POSTAGE  
REQUIRED

- Order #: \_\_\_\_\_ (required for exchanges)
- Refund RMA#: \_\_\_\_\_ (contact us first)

**MERCHANDISE RETURN LABEL**

**JAMIN CATALOG**  
1222 Port Drive  
Myrtle Beach SC 29577

**MERCHANDISE RETURN FORM**

**ANY CLAIMS MUST BE MADE WITHIN 7 DAYS OF RECEIPT**

**WHAT YOU WOULD LIKE FOR US TO DO:**

- Exchange** for merchandise (indicated below) **Do not call.** You are pre-authorized for exchanges with order# written above.
- Please **Refund** - RMA# (required): \_\_\_\_\_  
Any refund within 30 days of purchase requires an RMA#. Email, live chat or call for an RMA# first. Refund expires 30 days from date of purchase and subject to review and policy.
- Need **Repair/Replacement** (no replacement after 30 days)

Order Name: \_\_\_\_\_

Phone: (\_\_\_\_)\_\_\_\_-\_\_\_\_\_ Order#: \_\_\_\_\_

**FOR OFFICE USE ONLY!**

Purchase Ship=\_\_\_\_\_ Post=\_\_\_\_\_ Received=\_\_\_\_\_ Emp=\_\_\_\_\_ Inspect=\_\_\_\_\_

Some shipping services **WILL NOT ALLOW YOU TO USE THIS LABEL. IF SO...** You must write your RMA# or ORDER# on the outside of the box or your package **WILL BE REFUSED!**

This label has no adhesive. Please use plastic sleeve if provided with your package or use clear tape over this label especially if printing on an inkjet printer.

Updated: March 2020

Any claims on merchandise damage or errors must be made within 7 days of receipt of goods.

**WEBSITE: <https://Shop.JaminLeather.com>**

## EXCHANGE POLICY

### EXCHANGE? - NO NEED TO CALL

- 60 day limit from purchase date (30 days on sale merchandise)
- Write the Order # on the outside of the returning package
- Include \$10.00 discounted flat rate for a "share the cost" shipping fee for your exchange to be returned to you.
- Include \$ if any price difference - Visit [JaminLeather.com](https://www.JaminLeather.com) to see if there is any price difference for size and availability
- You are responsible for return shipping cost to us.
- Return with cash, check, money order, PayPal to <https://www.paypal.me/jaminleather> or call 843-294-1222 to provide credit/debit card information (you will not be charged until item is processed on exchange).

Jamin' Leather reserves the right to reject any returns on lingerie, undergarments, used, altered, damaged, out of warranty merchandise or any unauthorized returns. Expired authorization numbers are not refundable or exchangeable. Discontinued (d) and all sale merchandise is limited to a 30 day exchange.

**Unauthorized returns**, and returns without a proper label, risk being refused or service charged.

Unauthorized returns, special requests for accounting adjustments, damaged, altered, or worn merchandise not returnable or are subject to a service charge minimum of \$10, 20% or more if accepted. Any credit due can only be issued a merchandise credit and only good for one year.

## ERRORS/DEFECTS:

- If you like the product and need the same exact size and color, we will pay for round trip shipping to correct
- If you like the product and need another size, standard Exchange Policy will apply. You will be responsible for postage return & exchange and we will guarantee a replacement in perfect condition.
- Text us photos of the problem to 864-344-3444 w/order #. You may request a discount 5-20% to keep the item as-is.
- If you don't like the product and don't want to exchange, standard 30 Day Refund will apply. You are responsible for return postage.

## 30 DAY REFUNDS

- Contact us for an RMA# within 30 days of purchase date.
- Your estimated refund amount will be reduced by the actual shipping cost +\$1, minimum \$10.
- Unauthorized returns accepted (without RMA#) will be service charged 20%+, \$10 minimum.
- Shipping costs are not refundable.
- Please allow 7-10 days after we receive your return for credit to be refunded to your card or your PayPal account
- You are responsible for any shipping cost of the returning package.

## PRIVACY POLICY

Jamin' Leather Catalog does not share, sell, lease, lend, offer, or disclose any of our mailing list, phone or e-mail information to anyone or outside our company and its affiliates other than what is permitted or required by law. Information customers and prospects provided are for the explicit use of Jamin' Leather, and their affiliate companies including but not limited to Jamin' Leather LLC, Jamin' Town LLC, Jailhouse Services LLC, and MyrtleBeachRallies.com for product information mailings or notices. Jamin' Leather Inc. retains all personal information as private and will remain in our databases until company processes a NCOA request (national change of address provided through the US Postal Service) or customer requests specific removal, or until management deems necessary to remove. We do not provide personal information to any third party source with the confidential exception of credit cards processors and card servicing bank.

This Jamin' Leather Catalog's online catalog uses a SSL (secure socket layer) during the order process to protect our customers and their personal and credit card information. Jamin' Leather Catalog purchasing customers can expect that all funds processed on their credit card at time of their online, retail or phone purchase will be held against the credit or debit card regardless of the shipping or available status of merchandise or services at the moment of purchase. Customers must give Jamin' Leather 7-14 days to clear any amounts back to their credit card upon discovery of any errors or discrepancies. Jamin' Leather Catalog cannot be held responsible for customers credit limits or available balances on those accounts.

- Lingerie, used, worn and altered merchandise are not returnable.  
- No refunds will be issued after 30 days of original purchase date.