

Warranty

OHM



1. Frame Warranty: OHM aluminum frames are covered by a **lifetime warranty** against manufacturing defects, as long as the bicycle remains the property of the original purchaser. This warranty covers the structural integrity of the frame, including welds, tubing, and dropout hardware, under normal conditions of use.

2. Electrical System Warranty: The electrical system, including the motor, Battery Management System (BMS), display, wiring harness, and other integrated electrical components, is covered by a **2-year warranty**. The battery is also covered for **2 years** against manufacturing defects in the cells and casing. Normal loss of battery capacity resulting from charging cycles is not covered.

3. Component Warranty: Mechanical components, including brakes, drivetrain, fork, handlebar, stem, and wheels, are covered by a **1-year warranty** against manufacturing defects. Wear items such as brake pads, tires, inner tubes, cables, chains, and cassettes are not covered.

4. After-Sales Service: The OHM warranty is reserved for the **original purchaser and is non-transferable**. For a warranty claim, proof of purchase, a description of the issue, and photos or videos may be required. An approved claim may result in the repair or replacement of the affected part. **Parts and labour are covered for eligible warranty claims.**

*OHM also states that replacement parts for its bicycles will remain available for **10 years or more**.*