

Warranty

Yulbike



1. **Bicycle Warranty:** New Yulbike products are warranted against defects in workmanship and materials for 1 year from the date of delivery. The warranty applies only to the original purchaser and is non-transferable.
2. **Electrical System Warranty:** The bicycle's electrical components are covered by the general 1-year warranty when the issue is a defect in workmanship or materials. Damage caused, in particular, by improper battery charging, the use of a charger not supplied by Yulbike, or the installation of electrical components not originally intended for the bicycle is not covered.
3. **Component Warranty:** Bicycle parts and components are covered for 1 year against defects in workmanship and materials. Normal wear and tear, damage resulting from an accident, improper maintenance, misuse, modifications, or the installation of parts not recommended by Yulbike are excluded from the warranty.
4. **After-Sales Service:** Proof of purchase is required for all claims. The customer must contact Yulbike to obtain a Return Merchandise Authorization (RMA) number and may be required to provide a description of the issue as well as photos or videos. If, after inspection, the part is deemed eligible for warranty coverage, Yulbike will perform the necessary repairs and reimburse the standard shipping costs incurred to return the defective part. Yulbike will also cover the shipping of the repaired or replacement part.