

Warranty

Aventon



1. **Frame Warranty:** Aventon-branded frames and framesets are warranted against defects in materials and workmanship for 2 years from the original purchase date. The original purchaser may extend the warranty on the structural integrity of the frame to lifetime coverage by registering the bicycle with Aventon within 90 days of purchase. This lifetime warranty is non-transferable.
2. **Electrical System Warranty:** Aventon electrical components, including the motor, controller, display, charger, sensors, electronic control unit (ECU), throttle, and lights, are warranted for 2 years. The original battery is warranted for 2 years or 300 charge cycles, whichever comes first, and is designed to retain up to 75% of its original capacity during this period.
3. **Component Warranty:** Aventon-branded wheels (non-electric hubs, rims, spokes, and hardware) are warranted for 2 years. Other Aventon-branded components are generally warranted for 1 year. Normal wear items, such as brake pads, chains, cassettes, and certain drivetrain components, are not covered.
4. **After-Sales Service:** To submit a warranty claim, dated proof of purchase is required. The customer must contact the authorized Aventon retailer where the bicycle was purchased, or Aventon in the case of an online purchase. Aventon may repair or replace defective components in accordance with the warranty terms. Labour costs related to the removal or installation of parts are not covered, unless otherwise required by law or agreed to in writing by Aventon.

This warranty applies to eligible new Aventon electric bicycles purchased in the United States or Canada on or after January 1, 2026. Bicycles purchased before this date remain subject to the warranty applicable at the time of purchase.