

RETURN FORM

Please complete and enclose this form with your return, exchange, or repair. For assistance, call 250.423.5555 or email sales@gearhub.ca. For security, please don't include credit card information on this form.



Contact Information

Name:	Address:
Phone Number:	
Email:	

RMA# (Return Merchandise Authorization Number)	
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How purchase was made: gearhub.ca GearHub Storefront

Action required: Repair Exchange Refund

If you are requesting a repair or have a warranty issue, please call or email our storefront at staff@gearhub.ca or 250.423.5555. If there is an issue with your return, we will contact you by phone or by email. Note: Purchases originally paid for by credit/debit card can only be refunded to the original credit/debit card.

Reason for the Repair/Exchange/Refund - We are grateful for your valuable feedback as it helps us be of better service to you and our customers.

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What items are you returning?

Product Number	Description	Size	Quantity

What items would you like in exchange?

(Note that we cannot guarantee stock availability; in this case, you will simply receive a refund for your purchase.)

Product Number	Description	Size	Quantity

For US and international parcels, add "Canadian Goods Returning" to the address. For international exchange/repair items, a standard freight fee will be applied. **Repairs may be completed in-house or sent to a manufacturer's repair shop (please allow up to a month for processing). A repair fee will be applied to non-warranty items.**