



**northwest
computers &
accessories, inc.**

NWCA, Inc,
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503-656-3195
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2021 NWCA Services and Pricing

Diagnostics:

Basic Diagnostics

\$49.00

This service covers Windows desktops and laptops, and also includes dusting. Our basic diagnostic covers most issues which include but are not limited to: driver fixes, Windows 10 [problems / errors, some software installation, audio issues, video issues, and some computer problems that require us to perform a complete disassembly or component level diagnostics on a system.

Component Diagnostics

\$29.00

This service covers the diagnostics of most internal computer components along with external devices such as external hard drives. This service is applied when testing a single component versus diagnosing a computer issue.

Software/OS:

Password Removal/Change

\$39.00

This service primarily applies to Windows local accounts. If there is an issue with a Microsoft account password, we can assist in walking you through how to change the password for your account.

Virus/Malware Removal

\$99.00

Provides virus/malware scans. This will cover the initial labor, but also the removal of infected files and additional scans. OS re-install is recommended for PCs with irremovable ransomware. If nothing is found, then the cost is \$49. Malwarebytes/Bitdefender software available

OS Install w/Updates

\$99.00

Installation of OS with the most recent updates and drivers. This service also includes testing for system stability. (COA/license key cost is separate)

Data Transfer

\$59.00

Transfers all user data including files such as documents, pictures, videos, music, Outlook profiles, QuickBooks data, etc. Programs are non-transferable.

Hard Drive Clone

\$49.00

Clones one HDD/SSD to another. This means that everything will be in the same place and work as it's expected. Some licensing may not carry over for programs such as QuickBooks and Microsoft RMS.

Phone/Remote Services:

\$1/minute

The first 10 minutes of support is free. This service covers basic fixes and walkthroughs. If additional work is needed, we may ask you to bring in the system for a closer look or refer you to a highly recommended onsite support specialist. Please call us at 503-656-3195 x605 for phone/remote support.

Desktop Services:

Cable Management

\$29.00

Give your PC a fresh look with cable management that can provide better airflow, simpler PC maintenance, and a cleaner aesthetic.

Computer Hardware/ Software Installation

\$59.00

Installation and optimization of any computer component including memory, power supply, processor, video card, storage drive, and CPU coolers. (We do not provide installation of customer liquid cooling systems at this time)

System Build Fee

\$99.00

We build the PC for you with customer provided parts. This includes testing to make sure the PC is functioning normally.

System Build Fee w/ OS Install

\$149.00

This service includes an OS Install on top of the System Build Fee.

System Build Fee w/ OS Install and License

\$249.00

This service includes a Microsoft Windows License on top of the System Build Fee and OS Install.

Laptop/Notebook Services:

Laptop Component Replacement

\$49.00

This service generally covers some battery, memory, keyboard, trackpad, and storage drive replacements along with a few other miscellaneous replacements. The service covers labor only, cost of parts is separate.

Advanced Laptop Component Replacement

\$99.00

This service covers for extensive workloads such as motherboard and display replacements along with other extensive miscellaneous replacements. This covers labor only, cost of parts is separate.

Laptop Advanced Screen Replacement

\$149.00

This service is intended for the higher difficulty in removing screens from some laptops that require a more advanced level of skill. Such laptops are those that are held together via adhesive versus the traditional tabs.

Need a quote on a custom PC?

We can build it!



- Home Office
- Gaming
- Photography
- 3D Design/Animation
- Autocad/Design
- Home Theater
- Video Walls



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