

Totally Spoke'd BIKE SWAP Terms & Conditions

Bike Swap Hours: 10:00am to 5:00pm Saturday, April 6th 2024.

Registration for sellers: You may bring your bike in for registration & drop off anytime during regular business hours between 10am Saturday March 23rd & 5pm Friday April 5th.

Selling Information: The swap opens at 10:00am Saturday. The bikes must be registered by 5:00pm the Fri. before the swap. Registration of bikes is free of charge. The owner must decide at registration, in the event their bike is sold: if they would like their payment as 100% store credit or 80% in cash & in the event that it does not sell: if they want their bike donated to charity. This decision cannot be changed once the form has been signed. The store credit does not have an expiry date and can be used for any purchase in the store. Store credits and cash payments will be issued by the end of the next business day. If the bike does not sell, the owner must pick their bike up before the end of the following day or storage fees will be charged at a rate of \$10/day for a period of 1 week after which the bike will be donated to a charity. The selling price is fixed for the day & cannot be adjusted. Unsold bikes may not be taken out before 5:00pm Saturday.

Buying Information: The Bike Swap opens at 10:00am Saturday, which is when you will find the best selection. Prices on all used bikes are fixed and bids are not accepted. Totally Spoke'd staffs the Bike Swap, not the owners of the used bikes. All sales are final, bikes are sold 'as is' and there are no warranties on Bike Swap merchandise. All used bikes sales are **Cash Only**. The used bikes are only available for the designated day and potential buyers cannot preview the bikes before the Bike Swap opens on Saturday.

FAQ:

What will I find at the Bike Swap? The contents of the Bike Swap depend entirely on what is brought in by our customers. We do not know in advanced what bikes we will have, although we expect there will be a good variety of styles and price. The best selection will be available Saturday morning, but good deals will be had all day. Please do not call ahead for product information.

How do I find out if my bike sold? To find out if your bike has been sold, please call (or come into the shop) with your claim ticket on the day **after** the Bike Swap & we will confirm whether you can pick up your payment or unsold bike.

What happens if my bike gets sold? If your bike is sold, you will be credited as per the Bike Swap information sheet provided at registration. 100% of the total is available as store credit, and this will not expire. If you wish to collect the proceeds from your sale, 80% of the total will be provided in cash at the store.

What happens if my bike doesn't sell? If your bike is not sold, it is your responsibility to pick up the item before closing on the next day. Any bikes not picked up are subject to storage fees at a rate of \$10/day for a period of 1 week after which the bike will be donated to a charity.

Totally Spoke'd is not responsible for lost, damaged or stolen items.

How much is my bike worth? The price of the bike is entirely at the seller's discretion. If you wish to increase the chances of selling your bike, use the lowest price that you will be happy with.