



RETURN FORM

We're so sorry this didn't work out for you! Items can only be returned for a refund or gift card credit (which can be used online or in-store). If you need to exchange for another size or alternative items, please place a new order online and return the original item(s) using this form.

Today's date: Order Number:

Name of the person who purchased the item(s):

Email address: Phone number:

I AM RETURNING THESE ITEMS:

QTY	ITEM	SIZE	REASON #	PRICE

*Please indicate your return reason number in the column above:

1. Need different size 2. Changed mind 3. Arrived damaged 4. Not as expected 5. Gift exchange
 6. Other

I am planning on re-ordering the size I need.

HOW WOULD YOU LIKE US TO HANDLE YOUR RETURN?

Refund to the original form of payment OR Gift card credit (good online and in-store)

For gift card credit, please enter your email so we can send you a unique code. (Please allow 5-7 business days.)

Email address:

SHIP YOUR RETURN TO:

Frances
10 W. Camelback Rd.
Phoenix, AZ 85013

Please include this completed form along with the merchandise and your original invoice in the return package. Returned merchandise must be mailed within our 30-day return policy period. We are not liable for lost returns. It is the responsibility of the customer to insure the package and to receive and save tracking information. Your return will be processed within 5-7 business days of receiving the package, and you will be notified by email.

Please email us at orders@francesvintage.com with any questions. We are here to help!