



LIMITED WARRANTY

ALUMINUM FRAME – Fifteen (15) Years (Residential) – Five (5) Years (Commercial)

If the aluminum frame fails structurally (i.e., broken frame or welds), or if the finish peels or blisters within Fifteen (15) Years (Residential) – Five (5) Years (Commercial) setting- from the date of purchase, we will at factory option, replace, repair or refinish the frame in the original color and style, if available, or in a similar style if color has been discontinued. (Some exclusions may apply)

TEAK FURNITURE – Fifteen (15) Years (Residential) – Five (5) Years (Commercial)

If the teak furniture fails structurally (i.e., broken frame) within fifteen (15) years (Residential) - Five (5) years (Commercial) from the date of purchase, we will at factory option, replace, repair or refinish the product in the original color and style, if available, or in a similar color and style if the original has been discontinued. (Some exclusions may apply)

ALL WEATHER WICKER - Five (5) Years (Residential) - Three (3) Years (Commercial)

If the weave unravels or fades excessively within Five (5) Years (Residential) - Three (3) Years (Commercial) from the date of purchase we will at factory option, replace, repair or refinish the product in the original color and style, if available, or in a similar color and style if the original has been discontinued. (Some exclusions may apply)

FABRIC ON CUSHIONS, SLINGS AND UMBRELLAS – Five (5) Years (Residential) - Three (3) Years (Commercial)

If the fabric on a cushion, sling or umbrella tears, mildews, or fades excessively within three years of the date of purchase, we will repair or replace the fabric in the original color and pattern if available or in a similar color and pattern if the original has been discontinued. (Some exclusions may apply)

COMPONENT PARTS – Five (5) Years (Residential) - Three (3) Years (Commercial)

If a component part (glide, bolt, wheel, etc.) fails due to manufacturing defect within three years from the date of purchase, we will at factory option, repair or replace the part, in the original color and style if available, or in a similar color and style if the original has been discontinued. (Some exclusions may apply). Color Fastness: Premium and Silver - Three (3) Years | Standard - Five (5) Years

COMPOSITE OR STONE TOPS – Five (5) Years (Residential) - Three (3) Years (Commercial)

If a composite tabletop fails structurally within three years from the date of purchase, we will, at factory option, repair or replace the table top, in the original color and style if available, or in a similar color and style if original has been discontinued. Some of the tabletops have painted decorations, which may fade when exposed to direct sunlight. This fading is excluded from the warranty. See other exclusions under the Exclusions section.

This warranty is a limited warranty, and applies to the original purchaser only. Proof of purchase is required. Photographs may be required in certain instances. Warranty coverage begins on the date

of purchase. In some cases, there will be a pro-rated charge for the time the product was in use. Freight charges are not covered under warranty.

EXCLUSIONS

Failure caused by unreasonable or abusive use, fire, freight damage, acts of nature (such as, but not limited to, freezing or high winds), extreme climate conditions, suntan oil or other chemicals, normal fading, scratching, or chipping of the finish, fading, weathering or staining or discoloration of furniture, accidental damage repair or modifications by consumer, glass breakage; normal wear and tear are excluded from the warranty.

WINTER STORAGE

All furniture should be stored in an upright position to allow for proper water drainage. Storing furniture upside-down may cause water to accumulate and freeze inside the frame, causing serious structural damage that is not covered by warranty.

RETURN OF FURNITURE

If it becomes necessary to return furniture, the original purchaser must provide proof of purchase when making a claim. Photographs may be required in certain instances. Prior written authorization from the factory is required to obtain a Return Authorization (RA) number. This RA number must be attached to each piece of furniture returned to the factory. For additional information or service, contact your Eddie Bauer Outdoor Furniture dealer or contact us.