

R U S E

SALES REPRESENTATIVE

PART-TIME
&
FULL-TIME

The Sales Representative is responsible for providing exceptional customer service at our boutique in the Mile End, Montreal. The Sales Representative will serve as a brand ambassador while ensuring an efficient work flow from back of house to the sales floor.

KEY RESPONSIBILITIES

- Provide excellent service throughout the entire customer journey
- Replenish stationaries and cash utilities as needed including but not limited to shopping bags, tissue paper, stickers, and other non-commercial goods
- Ensure and maintain exceptional cleanliness on the sales floor at all times including but not limited to spacing, tagging, dusting, plant care, and other daily tasks
- Maintain strong communication with sales and office staff
- Communicate company knowledge and advice to customers including but not limited to up-selling, styling, providing activities on our social media and website, and more
- Master RUSE's consignment contract and procedures in order to appropriately provide information to customers
- Ability and willingness to work in a fast-paced and evolving environment

QUALIFICATION AND SKILLS

- A minimum of 2 years experience in retail
- Fluent in French and English
- Prior experience in fashion, an asset
- Flexible availability including evenings and weekends, according to business needs
- Excellent customer service and interpersonal skills
- Intermediate to strong knowledge and/or interest in fashion and retail

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