

# OUR RETURN & EXCHANGE POLICY



## 14 DAYS FROM DATE OF PURCHASE

Please bring your return in "as new", original condition to any Oxford Mills or Beddingtons store locations within 14 days of purchase with your **original receipt** and with all the packaging. We will gladly Exchange or Refund most purchases.

## ORIGINAL RECEIPT REQUIRED

If you don't have your receipt, we will offer to do a receipt search but if we are unable to find the receipt, then, **at the Manager's discretion**, you will be issued a store credit for the current value of the returned item



## STORE CREDIT

All refunds will be issued back to your original method of payment unless they are clearance, or on a gift receipt. **\*Some restrictions apply**



All Clearance products will either be exchanged or refunded in the form of a store credit for the amount paid.



Merchandise returned using a Gift Receipt will either be exchanged or refunded in the form of a store credit for the amount paid.

## \*RETURN RESTRICTIONS

- For hygienic reasons, we cannot accept returns or exchanges for any product that has been **washed, used or altered** in any way.
- Also for hygienic reasons, we cannot offer refunds or exchanges on mattress or pillow protectors unless they are in their original, **unopened** package
- All face masks, face shields, pillows and mattresses are **FINAL SALE**