



URGENT: FOOD RECALL

August 19, 2019

Dear Customer:

This is to inform you of a product recall involving **JEWEL DUST, PEARLESCENT PIGMENT, ALL COLORS AND SIZES, PURCHASED BEFORE APRIL 25, 2019 ONLY**. See the enclosed product label.

Confectionery Arts International, LLC is voluntarily recalling all package sizes of Jewel Dust sold prior to April 25, 2019 due to the presence of borosilicate glass material.

To implement this recall, please take the following actions:

1. Immediately examine your inventory and quarantine the product subject to recall.
2. Immediately discontinue use and distribution of the identified product. A credit memo will be issued covering the quantity of your product returned.
3. Return the product to:

CAI (RS)
ATTN: Returns Department
332 Washington Street
New Britain, CT 06051

4. If you may have further distributed this product, please identify your customers and notify them at once of this product recall. Your notification to your customers should include a copy of this recall notification letter.
5. Please complete and return the enclosed "Customer Recall Return Response Form" as soon as possible and fax the form to us at 1-860-826-7100. The completed form may also be emailed to recall@confectioneryarts.com.

This recall should be carried out to the user level. Your assistance is appreciated. We apologize for any inconvenience this may cause you.

If you have any questions, please do not hesitate to call our Customer Service line at 1-860-826-7199, Monday through Friday, 8:00 am to 3:30 pm and ask for Mark.

This recall is being made with the knowledge of the Food and Drug Administration.