

Fox & Willow

EMPORIUM

Returns Form

Step 1

Check all conditions of our Return Policy are met to be eligible to return your item

Step 2

Complete the form below and return with your item to:
**456 THE
ESPLANADE,
WARNERSBAY,
NSW, 2282**

Step 3

When your item is received you will be emailed a credit code to use on your next purchase!

Fox & Willow's return of goods policy accords with the Australian Consumer Law.

Customers seeking to return garments for incorrect sizing, fit or change of mind, please make sure that:

- The garment is in its original condition (unworn and unwashed) with all swing tags attached.
- Returns are within 14 days of delivery for Australian customers.
- Garments are not damaged or altered (e.g. stained by fake tan or make up and do not smell of cosmetics, perfume, deodorant, washing powder and/or other products).
- Item is not jewelry, a bodysuit, intimates or swimwear.
- You have read our full terms and conditions applying to returns (available on our website).

Fox & Willow is not obliged to accept returns because a customer has simply changed their mind. We nevertheless try to make sure you are happy with your purchase.

Name On Order _____ Order # _____

Item Name	Size	Reason Code	Reason for Return
			1. Too small
			2. Too big
			3. Too short
			4. Too long
			5. Material
			6. Change of Mind
			7. Faulty
			8. Other
Comments:			

OTHER CONDITIONS FOR RETURNING GOODS:

- Return shipping is at the customer's expense. We recommend obtaining a copy of your return tracking information, as we do not accept responsibility for items that are lost or damaged in transit.
- Store credits are valid for 6 months and will be emailed as an online code to the same email address as you provided on your order.
- We do not offer exchanges. However, we will provide a store credit to purchase another size or item.
- If you have received a faulty or incorrect item, please email us immediately so we can resolve this for you as soon as possible.
- Fox & Willow are not required to provide a refund on returns due to sizing, fit or change of mind.

**View our full returns policy online
at: www.foxandwillow.com.au**

Have any further questions?

Email us at team@foxandwillow.com.au