

# Preprogrammed Electric Kettle

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RICARDO

# **USER CARE AND INSTRUCTION MANUAL**

Thank you for purchasing the **RICARDO** preprogrammed electric kettle. Before using this product, please read the user care and instruction manual carefully.

## **IMPORTANT SAFEGUARDS**

When using electrical appliances, basic safety precautions should always be followed to prevent fire, electric shock, serious personal injury and/or property damage, including the following.

#### READ ALL INSTRUCTIONS CAREFULLY BEFORE FIRST USE.

- ::: This appliance should not be used by children. Keep appliance and its cord out of the reach of children and pets. Close adult supervision is necessary when any appliance is used near children.
- ::: Do not let the power cord to hang (over the edge of a table or counter) to avoid tripping or cause the heated water to spill and possibly cause burns or injuries. Do not let the power cord touch hot surfaces.
- ::: Do not operate the appliance with a damaged cord or plug, after the appliance malfunctions or has been damaged in any manner. Do not attempt to repair this product yourself. If there is a problem, please call 1-833-751-4101.
- ::: Do not turn on the appliance without water in the glass kettle to avoid damaging the heating element.
- ::: **ATTENTION** Burn hazard! The appliance becomes hot during use. Do not touch hot surfaces. Always use the stay-cool handle. Use protective oven mitts to avoid burns or serious personal injury.
- ::: Do not use the kettle with loose or weakened handle.
- ::: Do not fill the kettle over the maximum fill line. If the glass kettle is overfilled, boiling water may be ejected.
- ::: Scalding may occur if the lid is opened during the heating cycle. Be certain the lid is securely closed during operation and when pouring hot water.
- ::: Do not allow kettle to boil dry.
- ::: Always pour boiling water slowly and carefully without tilting the kettle too fast as boiling water and steam may cause burns or injuries.
- ::: This appliance should only be used to heat water. Never use with other liquids or food.
- ::: Keep away from curtains, wall coverings, clothing, dish towels or other flammable materials. Ensure there is sufficient space surrounding the appliance.
- ::: Always place the appliance on a flat, stable and heat-resistant surface. Do not use the appliance on temperature sensitive surfaces.
- ::: Do not use the appliance for anything other than its intended use. Do not use attachments or accessories that are not recommended or sold by the manufacturer.
- ::: To protect against electrical shock, never immerse the power cord, the plug, the power base or the kettle in water or other liquid.
- ::: Do not place the appliance on or near a hot gas or electric burner or in a heated oven or microwave oven.

- ::: Do not leave the appliance unattended. Always unplug the appliance from the electrical outlet when not in use.
- ::: Do not plug or unplug the product into/from the electrical outlet with wet hands.
- ::: This appliance is intended for household use only. Do not use outdoors.
- ::: Use the provided plug only.
- ::: Connect the power plug to an easily accessible outlet so that the appliance can be unplugged immediately in the event of an emergency.
- ::: The device must not be operated via an external timer or remote control.
- ::: Unplug appliance from the electrical outlet before cleaning and when not in use. To unplug, grasp the plug and pull it from the electrical outlet. Never pull cord.
- ::: Always turn off and unplug the appliance after use. Allow to cool down completely before emptying water from the kettle, relocating or cleaning the appliance.
- ::: The cord for this appliance should be plugged into a 120V AC electrical wall outlet.

## SAVE THESE INSTRUCTIONS - FOR HOUSEHOLD USE ONLY

# NOTES ON THE PLUG

As a safety feature, the appliance is equipped with a grounded plug, which will only fit into a three-prong outlet. Do not alter the plug. Do not attempt to defeat this safety feature. Improper connection of the grounding conductor may result in the risk of electric shock. Contact a qualified electrician if there is doubt as to whether the outlet is properly grounded.

# NOTES ON THE CORD

The short power-supply cord provided should be used to reduce the risk resulting from becoming entangled in or tripping over a longer cord. Do not use an extension cord with this appliance.

# ELECTRIC POWER

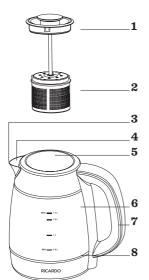
If the electrical circuit is overloaded with other appliances, the appliance may not operate properly. It should be plugged into a separate electrical circuit.

# TECHNICAL DATA

Main voltage: 120V / Frequency: 60Hz / Power consumption: 1500 watts

## PARTS IDENTIFICATION

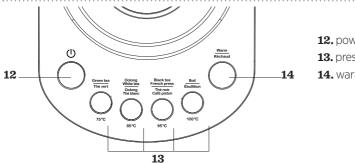
Product may vary slightly from diagram.



- **1.** lid
- 2. stainlesss steel tea basket
- 3. stainlesss steel spout
- 4. removable stainlesss steel filter
- 5. water fill location
- 6. glass kettle with graduated measures
- 7. stay-cool handle
- 8. blue LED light ring
- 9. multi-directional power base
- 10. LED lit control panel
- 11. cord storage



## **CONTROL PANEL**



power button
preset function buttons
warm function button

## **BEFORE FIRST USE**

::: Read all instructions and important safeguards.

- ::: Remove all packaging materials and ensure that all items have been received in good condition.
- ::: Tear up all plastic bags as they can pose a risk to children.
- 1- Do not plug the appliance into an electrical outlet before it is ready to be used.
- 2- Lift the lid along with its attached tea basket. Pull the removable stainless steel filter towards the inside of the kettle. Wash the lid, the tea basket and the removable filter in warm soapy water. Rinse and dry thoroughly. These parts are not dishwasher safe. Place back the filter into place until it snaps.
- 3- Wipe the power base and the exterior of the kettle with a soft damp cloth. Dry thoroughly. NEVER IMMERSE the kettle, the power base, the power cord or the power plug in water or any liquid.
- 4- It is recommended to clean the kettle beforehand by boiling a full kettle of water (filled to the maximum level). Discard water and repeat 2-3 times, rinsing the kettle each time. Wipe the interior of the kettle with a soft cloth.

#### NOTE

- ::: Do not use abrasive cleaners or scouring pads or any other object that could scratch.
- ::: Do not wash the exterior of the kettle under running water.

## USING THE ELECTRIC KETTLE

During first use of the appliance, smoke and/or a slight odour may occur from the appliance because of the initial warming process of the materials. This is normal and will quickly disappear. It will not recur after appliance has been used a few more times.

- 1- Place the power base on a flat, dry, stable and heat-resistant surface.
- 2- Lift the lid along with its attached tea basket. When filling the kettle, always remove it from the power base. Fill the kettle with desired amount of water, ensuring it is filled between the minimum (0.5 L) and maximum (1.7 L) marks.
- 3- Securely close lid. Place kettle on the power base. **NOTE:** The kettle can be used without infuser. Pull up the stainless steel knob on lid to lift the tea basket and hold it out of water.
- 4- Plug the power cord into a 120V AC wall outlet. The appliance will beep and all buttons will illuminate for 1-2 seconds.
- 5- Press the power button to turn the appliance on. A beep will sound and the indicator light around the button will light up.
- 6- Press on the desired preset temperature button. A beep will sound, the indicator light around the button and the LED light ring inside the kettle will light up indicating the kettle has started to heat.
- 7- Once the water reaches the selected temperature, the appliance will beep 2 times, the indicator lights and the kettle will turn off automatically.

- 8- Lift the kettle from the power base to pour water. **Operate carefully when pouring the water** from the kettle as boiling water may result in severe burns. Do not open the lid when the water in the kettle is hot.
- 9- Unplug the appliance.

#### NOTE

- ::: Always fill the kettle between the minimum (MIN) and the maximum (MAX) fill lines. Filling past the MAX line may result in serious burns or injuries as hot or boiling water may overflow. Filling below the MIN line will result in the kettle switching off before the water has boiled or reached the selected temperature.
- ::: This appliance is designed for water only. Do not put any other liquids or food in the electric kettle.
- ::: Ensure that the lid is firmly in place before connecting the power cord to the outlet.
- ::: Do not open the lid when the water in the kettle is hot.
- ::: The appliance becomes hot during use. Do not touch hot surfaces. Always use the stay-cool handle.
- ::: Selected temperature can be changed anytime during use by pressing on the desired preset temperature button. The kettle will heat the water to designated temperature.
- ::: Keep warm function maintains desired temperature for 60 minutes. To activate this function, press the WARM button after choosing the desired temperature or during the heating process.
- ::: The kettle can be turned off anytime during use by pressing the power button.
- ::: After use, never fill the glass kettle with chilled water. Allow the kettle to cool down before refilling.
- ::: Always unplug the appliance when not in use.

#### **STEEPING TEA AND COFFEE**

- 1- Remove the kettle from the power base.
- 2- Lift the lid along with its attached tea basket out of the kettle. While holding the basket lid with one hand, open the tea basket with the other hand following the arrow indication on the basket.
- 3- Fill the basket with tea leaves or coarsely ground coffee. As a general guide, use 1 teaspoon of tea leaves per cup (250 ml) of water, however this may vary depending the instructions on tea packaging and personal preference. Lock the tea basket in place. NOTE: Maximum capacity is 12 gr of dry tea in the basket.
- 4- Fill the glass kettle with desired amount of water, ensuring it is filled between the minimum (0.5L) and maximum (1.7L) marks. Pull up the stainless steel knob on lid to lift the tea basket and rotate knob completely to the right until it can no longer turn, this will lock the tea basket in place out of water.
- 5- Place the kettle on the power base. Plug the power cord into a 120V AC wall outlet. Following above instructions, turn on the appliance and select the tea type by pressing the preset temperature button. The kettle has 6 preset tea types for optimal steeping of green, white, oolong, black, herbal tea and French press coffee.

TEA/COFFEE TYPE	Green tea	White tea	Oolong tea	Black tea	French Press	Herbal tea
PRESET TEMPERATURE	75 °C	85 °C	85°C	95 °C	95 °C	100 °C

- 6- Press on WARM button to maintain the desired temperature for 60 minutes.
- 7- Once the water reaches the selected temperature, rotate the stainless steel knob completely to the left to unlock the tea basket and lower the tea basket into water. Let steep according to the instructions on tea packaging.
- 8- Once steeping time is completed, pull up the stainless steel knob on lid to lift the tea basket and rotate completely to the right until it can no longer turn, this will lock the tea basket in place out of water. Tea is now ready. **Operate carefully when pouring tea from the kettle as hot liquid may result in severe burns. Do not open the lid when the tea in the kettle is hot. When steeping is done, the rod and lid are hot and steam can escape from the lid.**

NOTE: Water quality may affect taste. For best results, use filtered water.

#### **KEEP WARM FUNCTION**

Keep warm function automatically maintains selected temperature for 60 minutes. To activate this function, press on WARM button after choosing desired temperature or anytime during the heating process. When pressing on WARM button, a beep will sound. The indicator light around the warm button, the preset temperature button and the power button will remain lit and the temperature will be maintained for 60 minutes.

Lift the kettle off the base to pour content. All lights will turn off while the kettle is off the base. The kettle features a memory function that allow the kettle to leave the base for up to 2 minutes without it going into standby mode. When the kettle is returned to the base, all indicator lights will go back on and the keep warm cycle will resume where it was interrupted.

#### NOTE:

- ::: If the boil temperature has been selected, the kettle will maintain a temperature just below the boiling point during the keep warm cycle.
- ::: If the kettle goes into standby mode before it is returned on the base, press on POWER button to restart the kettle and the keep warm function will resume.
- ::: Keep warm function can be turned off anytime by pressing on the WARM button. The indicator lights and the kettle will turn off automatically.

#### **BOIL-DRY PROTECTION**

::: If the kettle is accidentally turned on without being filled with water or with a water level below the MIN line, the appliance will beep and the boil-dry protection will automatically switch off the kettle to protect the heating element. If this situation occurs, unplug the appliance and allow the kettle to cool down before refilling it with cold water and heating again.

# CLEANING

**IMPORTANT:** Unplug the appliance and allow all parts to cool down completely before handling or attempting to clean.

- ::: DO NOT IMMERSE the kettle, the power base, the power cord or the power plug in water or any liquid nor allow moisture to come in contact with these parts. Always ensure that the power base is kept dry.
- ::: After each use, empty the kettle and rinse the interior with warm water. Do not wash the exterior of the kettle under running water. Wipe the interior of the kettle with a soft cloth.
- ::: If needed, wipe the power base and the exterior of the kettle with a soft damp cloth. Dry thoroughly.
- ::: Wash the lid, the stainless steel tea basket and the removable stainless steel filter in warm soapy water. Rinse and dry thoroughly. These parts are not dishwasher safe.

#### NOTE:

- ::: Do not let tea to stand in the kettle after use.
- ::: Do not use abrasive cleaners or scouring pads or any other object that could scratch.

#### **REMOVAL OF MINERAL DEPOSITS**

Over time, mineral deposits in tap water may cause discoloration in the kettle interior. Lime and phosphate are common forms of scale that can damage the kettle. Lime scale comes in the appearance of white-coloured or rusty looking build-up on the inner walls and inner base of the kettle. To remove build-up, use non-toxic scale/lime remover and follow the manufacturer's instructions.

#### Alternatively:

- 1- Fill the kettle with 3 cups of white vinegar and the remainder with water and let it sit overnight. Do not boil.
- 2- Empty the solution from the kettle. Any stains remaining inside the spout can be removed by wiping with a damp cloth. Fill the kettle with clean water, bring to a boil and then discard the water.
- 3- Repeat step 2, then the kettle will be ready to use.

## STORAGE

Ensure all pieces are clean and dry before storing. Store appliance in a dry, clean place. When not

in use, the power cord may be wrapped under the base of the appliance. Never wrap the cord tightly as this could place undue stress on the cord where it enters the appliance and cause it to fray and break. Keep it loosely coiled.

# 2-YEAR LIMITED WARRANTY (Applies only in Canada)

This warranty covers any defects in materials and workmanship for a period of two (2) years from the date of the original purchase. Please retain your original receipt as a proof of the purchase date. Any complaints must be registered within the warranty period. The product will be repaired, replaced (parts or entire appliance) or refunded at our sole discretion. Shipping charges may apply.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product including failure to clean the product regularly, use for commercial purposes, accident, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than a **RICARDO** authorized service agent.

#### Please do not return this product to the store. For assistance, please contact 1-833-751-4101.

#### If you have any questions regarding this product, please contact our customer service:

- ::: by e-mail: customerservice@ricardocuisine.com
- ::: by phone: 1-833-751-4101

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Personal Notes

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