

# VIRTUAL APPOINTMENT FAQ

*We are dedicated to serving our community by providing virtual consultations while the store is closed.*

## WHAT IS A VIRTUAL APPOINTMENT?

A personalized uniform consultation from the convenience of your own home through a personalized Zoom video meeting - *please make sure you have video chat capabilities*



## HOW DO I PREPARE FOR VIRTUAL APPOINTMENT?

Fill out the Appointment Registration Form that will be delivered to your email when you book an appointment & a tape measure, if you have one on hand!

## WHAT ARE THE BENEFITS FOR A VIRTUAL APPOINTMENT?

- Personalized Sizing Worksheet
- Personalized Link to Purchase Blazer\*
- Extended exchange policy
- Access to Preferred Pick-Up when the store is open
- Shop the sale with confidence

\*Applicable to High Schools Only



## HOW DO I BOOK A VIRTUAL APPOINTMENT?

You may book a virtual appointment on our website or by email: [customerservice@ckwschooluniforms.com](mailto:customerservice@ckwschooluniforms.com)

## HOW DO I RECEIVE MY ORDER?

We will notify you when our doors open again and set up your preferred pick up.

