



Return/Exchange Form

Invoice#: _____ Date: _____

Return Exchange (see below)

Customer Name: _____

Reason for Return or Exchange

- Need a different size
- Received wrong item(s)
- Damaged/Defective
- Other: _____

Return Address

Pualani Hawai'i
484 ILIWAI DR
WAHIAWA, HI 96786

Attn: Return Department

Exchange Item(s) for:

Original Style #	Color	Size	Price	New Style #	Color	Size	Price	Comments

If the requested exchange(s) cost more than the original purchase, please enter credit card information here:

Card # _____ Expiration date: _____

PLEASE NOTE: RETURNS WILL ONLY BE ACCEPTED WITHIN 14 DAYS OF RECEIPT OF YOUR PURCHASE. All returns MUST have original tags, attached, unworn, and in re-saleable condition. In addition, we recommend sending your return via US Postal Insured Priority mail or UPS as we are not responsible for lost packages. Please see our Return policy for more information.

Return Policy

- Every garment is satisfaction guaranteed or you may return it for a full refund.
- Customers will be responsible for all shipping costs unless the garment(s) received was damaged.
- All returns must be sent back within 14 days.
- Any returns sent back after the 14 day period must be an Exchange only (within a reasonable period of time).
- All returns must be in salable condition and include its original plastic packaging with tags attached.
- Invoice # and Billing Name must appear on the Return/Exchange Form.
- If you no longer have a copy of your invoice or Return/Exchange form and wish to obtain one, please request one by emailing: questions@pualanihawaii.com.
- We are sorry but when exchanging items, credit can only be used per invoice amount, not combined with multiple returns.

How to Return

- All Merchandise must be returned to:
Pualani Hawai'i
484 ILIWAI DR
WAHIAWA, HI 96786
 - Fill out the Return/Exchange Form and a copy of your invoice enclosed in your package.
 - In a sealed, insured package, mail your package to Pualani Hawai'i (address provided above) along with the return form.
 - You will be notified via email once your return/exchange has been received and a credit or exchange has been processed.
 - Please note that your exchange item may be out of stock by the time your return is received. You can enter in multiple style numbers on the return/exchange form and not in comments which is your 1st, 2nd or 3rd choice.
- Return questions: aloha@pualanihawaii.com
Customer service: (808) 200-5208
Monday-Friday, 10:00 A.M.-4:00 P.M. Hawaii Standard Time