



BP Dancewear and Designs Custom Costume Design Policies

What to know before we begin designing your custom piece.

Thank you for choosing us for your custom dance wear and costumes! To make sure your design process goes smoothly, please review the guidelines below before we get started.

1. Design Consultation

- Every custom order begins with a design consultation, either in person, by phone, or by email, where we discuss style, fabric, color, embellishments, and budget.
- Please bring reference images, inspiration boards, or sketches to your consultation — the more detail you can share, the closer our first draft will be to your vision.

2. What Is a Custom Design?

- A custom design refers to the custom pattern created for your costume. It does not include custom sizing for each individual performer.
- Custom sizing for each garment is available only for solo, duo, and trio orders. Orders for groups larger than a trio do not include custom sizing for each individual.

3. Minimum Order Quantity

- Custom orders require a minimum of 5 costumes per design. Orders that do not meet this minimum will incur an additional fee.

4. Measurements & Sizing

- We do not accept customer measurements. We accept size selections only. Customers are responsible for taking measurements and using our size chart to determine the correct size for each performer.
- Accurate measurements are the foundation of a well-fitting costume. Please take measurements in the undergarments/shoes the performer will wear before consulting our size chart.
- We are not responsible for fit issues caused by inaccurate or outdated measurements, or by an incorrect size selection.



- Performers should be re-measured, and sizes re-selected for any order placed more than 3 months after the last size selection, since growth and body changes are common, especially for young performers.
- All final sizing decisions are made at the discretion of the customer. We construct each garment in the size selected by you and cannot be held responsible for a fit issue that results from a sizing choice you made.

5. Design Approval & Revisions

- You will receive a digital design proof (sketch and/or fabric swatch photos) for approval before production begins.
- Two rounds of design revisions are included at no extra charge. Additional revisions beyond that will incur a design fee.
- A design cannot go into production until we receive your written ("I approve this design") confirmation via email. Any changes requested after approval may affect your timeline and cost.

6. Fabric & Embellishment Availability

- All fabrics, trims, rhinestones, and appliqués are subject to availability. If your chosen material is out of stock or discontinued, we will offer the closest available alternative for your approval.
- Custom-dyed or specially ordered fabric may require a longer lead time and is noted separately in your quote.

7. Timeline

- Standard production time varies throughout the year. Please email sales@bpd designs.us for current production lead times.
- Your ready-by date will be confirmed with your designer once we have an approved final design, sizes, and a 50% deposit (or school-issued purchase order number).
- Rush orders may be available for an additional fee, depending on our current production schedule — ask us about rush availability for your date.



- Deadlines (competition dates, recitals, performances) must be provided at the time of consultation so we can confirm we're able to meet them.

8. Payment Terms

- A 50% deposit (or a school-issued purchase order number) is due at the time the order is placed. The remaining balance is due before the costume ships or is picked up.
- We accept all major credit cards or cash for custom orders. Orders are not placed into production until the deposit is received.

9. Cancellations & Changes

- Cancellations made after fabric has been purchased or cutting has started will be charged for materials and labor completed to that point.
- Size or style changes requested after production has started may not be possible and could require a new order.

10. Final Sale Policy

- Because every costume is custom designed and built to your specifications, all custom-designed costumes are final sale: non-refundable and non-exchangeable once production begins.
- This applies to all aspects of the custom build, including fabric, color, embellishments, and sizing, once you have approved the design and selected your sizes.

11. Shipping & Pickup

- The customer is responsible for all shipping costs, which will be added to your final invoice.
- Please confirm your shipping address and preferred delivery method at the time of order.
- We are not responsible for delays caused by the shipping carrier once a package has left our hands. Insurance and tracking are recommended and available upon request.



12. Care Instructions

- Every costume ships with care instructions specific to its fabric and embellishments. Following these guidelines helps preserve rhinestone placement, fabric color, and overall garment life.
- Garments are not covered under warranty. Exchanges or repairs will only be made if an issue is reported within 30 days of delivery and is determined to be the result of manufacturer error.

13. Communication

- All order-related questions should be directed to your designer via email, so nothing gets lost in translation.
- Order updates or change requests sent via phone call or text message will not be recognized. All communication regarding your order must be received via email so there is a written record of requested updates.
- We aim to respond to all inquiries within 1-2 business days, though response times may be slightly longer during our busiest season.

Questions about any of these policies? Reach out any time — we're happy to walk you through the process before you commit to an order.