

Nordic Ski Service Technician

This is a full-time winter seasonal position (Mid-September - Mid March) as a service technician for Pioneer Midwest ski shop. The position is mainly Monday-Friday with potential for flexible/weekend hours for racing service work. Shop hours are 10am-8pm and service technician shifts would mainly be from 10am-6pm with some variation as needed.

Responsibilities

- Responsibilities include a wide variety of ski-related services and repairs: binding mounting, waxing, pole cutting, ski repair work, etc.
- We also are a retail storefront so some customer service and communication is required, including customer education on waxing/service products.
- Maintaining a clean and organized working area.
- Communicate and work with the service manager to organize and ensure timely service times on all service work that comes through the shop through our point of sale system.
- Contact customers regarding service updates.

Job Qualifications

- Attention to detail.
- Ability to follow instructions both written and verbal.
- Communicating effectively and relaying service updates when not working directly with the service manager or other store managers.
- Time management and self-starting.
- Teamwork with other employees.
- Passion to learn ski service and service techniques.
- Being physically fit to lift up to 50 pounds.
- General knowledge of basic tools and equipment (drills, irons, etc. required).
- Ability to stand for long periods of time.

Preferred Experience

- Cross country ski service knowledge and background.
- Experience working with waxing.
- Experience with tools and power tools.
- Retail experience is preferred but not required.

Benefits

- Discount on all cross-country ski-related goods and services.
- Competitive wage.
- Comprehensive training on ski and racing service from world cup technicians.
- A fun interactive work environment with a fast pace.

Education

- Achieved a High School Diploma or higher.

How to Apply

Please apply on our website here <https://www.pioneermidwest.com/service/careers/> and send your resume via email to jeremy@pioneermidwest.com with a note on why you would like to work with us here at Pioneer Midwest.