

FAQ

Camera repairs

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SUBMIT ORDER NOW!

CAMERA MAKE & MODEL

CAMERA

make & model

FIRST STEP:

Determine the make & model of your camera

EX: Canon AE-1, Nikon FM, Olympus OM-1, etc.

(this information can be found physically printed on your camera)

2ND STEP:

Select your camera make & model on our repair shop page

Complete the order form and purchase your repair!

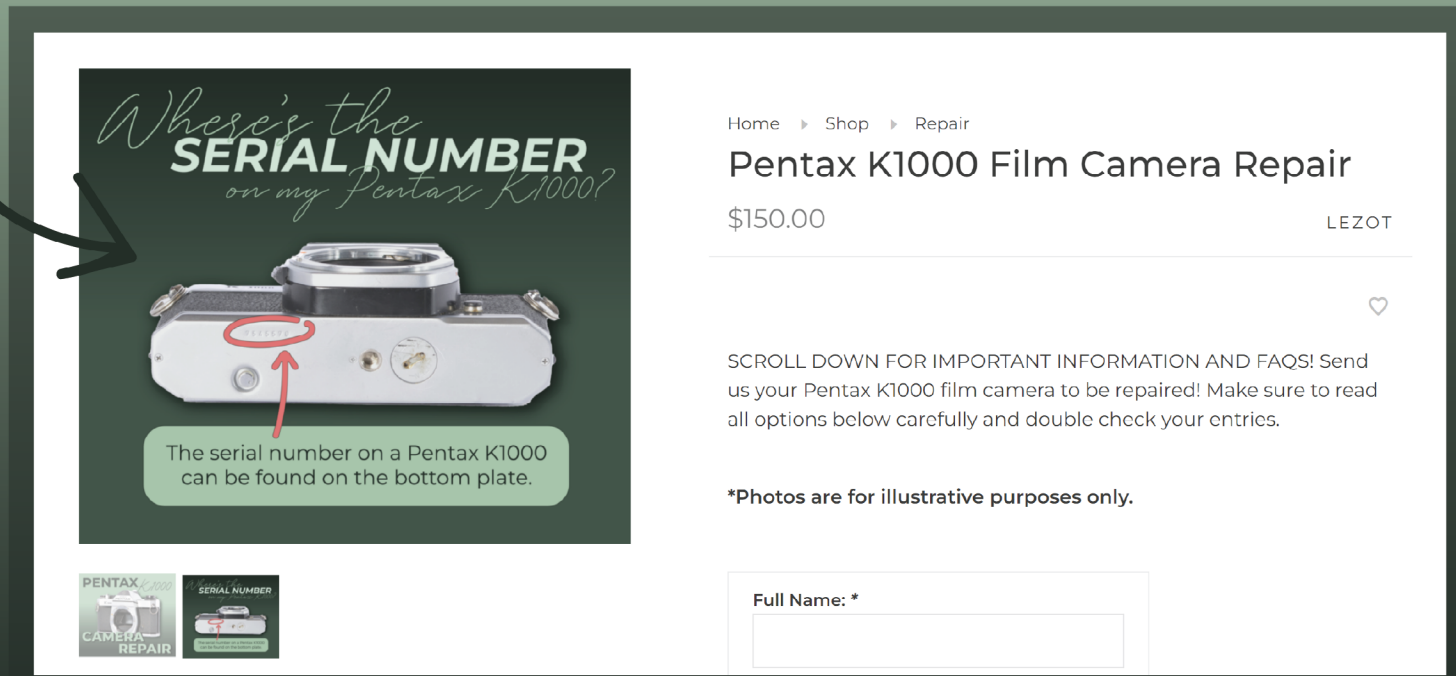
3RD STEP:

Pack up your repair and send it in!

lezotcameras.com/shop/repair/

WHERE IS THE *serial number?*

On each repair page there is an image that shows how to find the serial number on the corresponding camera!



Where's the SERIAL NUMBER on my Pentax K1000?

The serial number on a Pentax K1000 can be found on the bottom plate.

Home ▶ Shop ▶ Repair

Pentax K1000 Film Camera Repair

\$150.00 LEZOT

SCROLL DOWN FOR IMPORTANT INFORMATION AND FAQS! Send us your Pentax K1000 film camera to be repaired! Make sure to read all options below carefully and double check your entries.

*Photos are for illustrative purposes only.

Full Name: *

CAMERA MAKE & MODEL

SERVICES INCLUDED

SERVICES

included

Complete camera diagnostic check

Complete camera cleaning

CLA of camera transport system

Calibration of metering and auto system

Replacement of light seals

Replacement of mirror cushion foam

Replacement of battery door (if needed)

Full cleaning and polish of external camera body

New battery included & installed

I DON'T KNOW

what's wrong

Is there something wrong with your camera
but not sure what the exact issue is?

Don't worry! That's what we are here for!

On the online repair order form, simply explain
what is (or isn't) happening with your camera to
the best of your ability.

*When we receive your camera we will complete a full
diagnostic check to determine all issues with your camera
and determine the solutions!*

LENS *polish?*

Want ONE lens to be cleaned up for an additional \$25?

YES!

(This service includes a basic lens cleaning)

- ✓ Make sure to select the “Yes” option on the order form
- ✓ Choose which lens to send in (we recommend the one you use the most)
- ✓ Pack your lens (and the lens cap) in with your repair!

IF we notice that your lens needs further servicing, we will contact you regarding this with an estimate for the repair. The \$25 paid for the lens polish will go towards this cost.

NOPE!

Make sure to select the “No” option on the order form
Do NOT include a lens when you send your repair in

HOW TO PACK

your repair

PERSONAL INFORMATION:

Include a paper with your full name, phone number, and invoice number

OR:

Include a printed out copy of your invoice

PACKING MATERIALS:

3 inches of bubble wrap

*If you use packing paper or anything fibrous:
put gear in a plastic bag first
(in order to keep the fibers out of the camera)*

NO SHREDDED PAPER!!

THE REPAIR:

Camera Body

*If you choose to add a lens polish for an additional \$25:
Include ONE lens w/ lens cap ON
(we recommend you send us the lens you use the most)*

REMOVE ALL ACCESSORIES FROM CAMERA BEFORE PACKING

**DO NOT INCLUDE ORIGINAL BOXES OF PRODUCTS.
PLEASE NOTE THAT THE SPECIFIC PACKAGING SENT IN WILL NOT BE RETURNED.**

LENS POLISH

WHERE TO SHIP

WHERE TO SHIP

your repair

Ship your repair to us at:

LEZOT CAMERA - REPAIRS
180 MAIN ST.
BURLINGTON, VERMONT 05401

Please include your name, email and phone number in the package with your repair, so that we know who the repair belongs to and can reach out if needed!

YOU ARE RESPONSIBLE FOR SHIPPING YOUR REPAIR *TO* US...

The shipping option you chose at checkout provides the return shipping of your repair.

(unless you chose to pick it up in-store)

WHAT TO

include & not include

(in the package when you send in your repair!)

INCLUDE:

- ✓ **CAMERA BODY**
- ✓ **YOUR PRINTED INVOICE**
(MAKE SURE CONTACT INFO AND INVOICE # ARE LISTED)
OR: A PAPER WITH YOUR FULL NAME, PHONE NUMBER & INVOICE NUMBER
- ✓ **ONLY INCLUDE 1 LENS IF PURCHASING LENS POLISH**
(leave the lens cap on the lens)
- ✓ **ANYTHING ELSE NECESSARY TO THE REPAIR**

DON'T INCLUDE:

- ✗ **CAMERA STRAP**
- ✗ **MEMORY CARDS**
- ✗ **FILTERS**
- ✗ **CAMERA BAG**
- ✗ **ORIGINAL PACKAGING**
(PLEASE NOTE THAT THE SPECIFIC PACKAGING SENT IN WILL NOT BE RETURNED)
- ✗ **ONLY INCLUDE 1 LENS IF PURCHASING LENS POLISH OR IF IT NEEDS TO BE REPAIRED**

WHERE TO SHIP

TIMELINE & COMMUNICATION

TIMELINE

& communication

REPAIR IS
SENT IN

REPAIR IS
COMPLETE

(YOU RECEIVE A PHONE CALL
TO TELL YOU IT IS COMPLETE)

REPAIR IS
RECEIVED

*8-10 WEEKS

REPAIR IS WORKED ON

REPAIR IS
PICKED UP
OR SHIPPED
TO YOU!

We will call you with any updates on your repair.
If you don't hear from us, we are still hard at work!

***REPAIR TIMES ARE SUBJECT TO CHANGE**

INCLUDE/DON'T INCLUDE

SHIP REPAIR BACK TO YOU?

SHIP REPAIR

back to you?

YOU HAVE TWO CHOICES!

*Return shipping is included in the cost of the repair.
You may also pick your repair up in-store if it is more convenient!*

If you want your repair shipped back to you
when it is complete, then select:

SHIP BACK TO ME

* If you select SHIP BACK TO ME, make sure to select **Standard Shipping** at Checkout!



If you want to pick your repair up in-store
when it is complete, then select:

PICK UP IN-STORE

* If you select Pick Up In-Store, make sure to select **In-Store Pickup** at Checkout!



(premium shipping options are available at checkout)

I HAVE FILM

in my camera!

Do you have film in the camera you are sending in for repair?

FOLLOW THIS GUIDE FOR WHAT TO DO NEXT!

CAN YOU SUCCESSFULLY
REWIND & REMOVE IT?

YES

After removing it from the camera,
send in your film to be developed
and scanned!

NO

Leave us a note telling us there is
film still in your camera so we
remove it properly!

If you would like us to develop & scan your film,
complete a film processing order on our website!

WHAT IF

it can't be fixed?

This is rare, yet can still happen.

We will do our very best to repair your camera, yet sometimes the parts needed are not available or the repair is truly not possible.

We are honest and transparent about this and let you know as soon as possible.

We will provide our professional suggestions regarding your next steps, whether that looks like sending it elsewhere or shopping here for a replacement!

SEND US

your repair today!

Now you're ready to send in your repair!

**HEAD TO OUR REPAIR PAGE
TO SUBMIT YOUR ORDER:**

lezotcameras.com/shop/repair/

Have a question that wasn't answered here?

CALL US AT: (802) 652-2400