

# FAQ

*film processing*



HOW TO SHIP YOUR FILM 

# HOW TO SHIP

*Your Film*

Ship your film in a protected envelope to us at:

**LEZOT CAMERA - FILM PROCESSING**  
**180 MAIN ST.**  
**BURLINGTON, VERMONT 05401**

Please include your name, email and phone number in the envelope with your film, so that we know who the film belongs to and can reach out if needed!

**YOU ARE RESPONSIBLE FOR SHIPPING YOUR FILM *TO* US...**

The shipping option you chose at checkout provides the return shipping of your negatives/ prints  
(unless you chose to discard or pick up in store)

# FILM *Format*

Not sure what film format you have? Here's a simple guide to find out:

## 35MM FILM



## 120 FILM



## DISPOSABLE CAMERAS = 35MM FILM



← HOW TO SHIP YOUR FILM



FILM TYPE →

# FILM *Type*

While looking at your roll of film (or your disposable camera) look for text that says one of the following:

## COLOR FILM



Color  
Color Negative Film  
Film For Color Prints  
C-41

## B&W FILM



B&W  
Black & White Film  
Black & White Negative Film

## E6 FILM



Color Reversal Film  
E6

# SCAN

## Quality

We have two scan qualities, Standard and Hi-Res. See below for the major differences:

### STANDARD:

3-4mb per file  
Allows for a “very good” 8x12” print  
Only available as JPEG format

### HI-RES

15-17mb per file  
Ideal for cropping  
Better if you plan to print larger  
Will produce a beautiful 11x17 print  
Can choose JPEG or TIFF for scans  
(Please note: TIFF cannot be opened on an iPhone)



# SCAN FILE *Type*

When you select Hi-Res scans, you get the choice of your scans to be sent as either .JPEG or .TIFF

*Not sure which to choose?*

## DO YOU WANT TO:

Immediately view your photos  
on your phone?

Quickly send them to others?

Post them without editing them  
in Photoshop first?

**CHOOSE .JPEG**

## DO YOU WANT TO:

Edit them extensively in  
Photoshop/ another editing  
software?

Have a file with  
lossless compression?

**CHOOSE .TIFF**

← SCAN QUALITY



SEND NEGATIVES BACK? →

# SEND NEGATIVES

*Back?*

**This choice is simple! Do you wish to keep your negatives?**

Our standard procedure is to cut and sleeve them, if for any reason you wish for them not to be cut, please write this in the additional comments section at the bottom of the form.

If you want to keep your negatives,  
and have them shipped to you, then select:

**SHIP NEGATIVES TO ME**

**\*** If you select Ship Negatives to Me, make sure to select **Standard Shipping** at Checkout! **\***

If you want to keep your negatives,  
and will pick them up in-store, then select:

**PICK UP IN-STORE**

**\*** If you select Pick Up In-Store, make sure to select **In-Store Pickup** at Checkout! **\***

If you do not want to get your negatives back, then select: **DISCARD**

← SCAN FILE TYPE



ORDER PRINTS NOW →

# PRINTS *Now*

WANT A PRINT OF EACH PHOTO FROM YOUR ROLL?

## ORDER PRINTS!

The process is super simple, just select how many exposures your film roll has!

! If want your prints shipped to you, make sure to select **Standard Shipping** at Checkout!

! If you want to pick up your prints in-store, make sure to select **In-Store Pickup** at Checkout!

### NOT SURE HOW MANY EXPOSURES YOUR FILM ROLL HAS?

Search for the 2 digit number on your roll that tells you!  
It will probably be 36 or 24!

Disposable cameras have 27 exposures!



← SEND NEGATIVES BACK?



ORDER PRINTS LATER →



# PRINTS *Later*

**WANT TO ORDER PRINTS LATER?  
OR  
WANT TO SEE ALL YOUR PHOTOS BEFORE YOU DECIDE?**

- 1.** Download all scans from Dropbox once you receive them
- 2.** Go to: [printvt.com](http://printvt.com)
- 3.** Upload the photos you want printed
- 4.** Select your options & submit your order!

Easily order prints at any time from us at:

**PRINTVT.COM**



*ORDER PRINTS NOW*



*HOW DO I RECEIVE SCANS?*



# HOW WILL I RECEIVE

*My Scans?*

**ALL SCANS WILL BE SENT THROUGH DROPBOX  
TO THE EMAIL THAT YOU HAVE PROVIDED.**

Make sure to download ALL photos **IMMEDIATELY**, as  
the link is only live for **7 days**.

## ***DON'T SEE YOUR SCANS?***

Please double check your email, and then check your Spam folder!

To ensure this doesn't happen in the future, make sure to add the  
address you received the scans from to your email address book!

Any issues? Give us a call at: 802-652-2400



ORDER PRINTS LATER



HOW LONG DOES IT TAKE?



# HOW LONG DOES

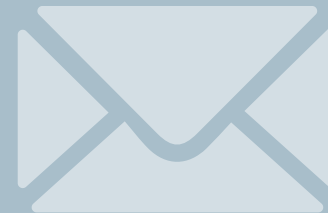
*It Take?*

Once we receive your film, our turnaround time to fully process your film is typically 3-4 days.

You will receive your scans in your email inbox immediately after your film is developed & scanned.



If you requested your film or prints to be sent back, they will be sent out once processing is completed. Shipping times will vary.



*If you send in E6 film, please expect a longer turnaround time, as they must be processed in batches.*



HOW DO I RECEIVE SCANS?



DIFFERENT FILM/CUSTOM PROCESSING



# HAVE DIFFERENT FILM OR

*Want Custom Processing?*

## WANT TO SEND US FILM THAT ISN'T ON THE WEBSITE?

*give us a call!*

**We accept almost all types of film, even the rare stuff!**

We are actively working to add more film types to the website, but in the meantime call us and we will help you with the next steps!

## HAVE A CUSTOM REQUEST THAT ISN'T LISTED?

Tell us in the **Additional Comments**, and **we will contact you** if there are additional charges.



HOW LONG DOES IT TAKE?

