



# Alouettes de Montréal

## Merchandise Return Form

For a refund or exchange, you MUST complete this form and return it with the merchandise and a copy of your receipt within 30 days of the original ship date.

Please refer to [boutique.montrealalouettes.com/us](http://boutique.montrealalouettes.com/us) for the full return policy.

### Customer Information

Full Name: \_\_\_\_\_ Date: \_\_\_\_\_  
*Last First M.I.*

Address: \_\_\_\_\_  
*Street Address Apartment/Unit #*

\_\_\_\_\_  
*City Province Postal Code*

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

### Order Information

Invoice #: \_\_\_\_\_ Order #: \_\_\_\_\_ Order date: \_\_\_\_\_

### Reasons for exchange or return (please check the box that applies):

Defective merchandise	<input type="checkbox"/>	Too large, long, wide	<input type="checkbox"/>
Damaged in transit	<input type="checkbox"/>	Too small, short, wide	<input type="checkbox"/>
Wrong item shipped	<input type="checkbox"/>	Did not like color	<input type="checkbox"/>
Wrong size shipped	<input type="checkbox"/>	Did not like style	<input type="checkbox"/>
Wrong color shipped	<input type="checkbox"/>	Arrived too late	<input type="checkbox"/>

### Exchange Options

	Item name	Size	Item description
Item to be exchanged			
Exchange for choice #1			
If choice #1 out of stock Exchange for choice #2			

Item to be exchanged			
Exchange for choice #1			
If choice #1 out of stock Exchange for choice #2			



**Return options**

	Item name	Size
Item to be returned		
Item to be returned		
Item to be returned		

*The price paid for the items selected for a return will be refunded on the credit card used for the original purchase. Customers can expect to see the charges refunded five to eight business days once the items have been received and the return is processed.*

**Send exchanges and returns to:**

**Alouettes de Montréal Official Boutique  
5524 Rue St-Patrick, Suite 160  
Montreal, QC, Canada H4E 1AB  
514-787-2575**

**Signature**

*I acknowledge that exchanges are subject to stock availability, exchanges and returns are processed at the discretion of the boutique. Any items that are returned without tags and worn will not be processed for an exchange or return. Any shipment charges for returns and exchanges are the customers responsibility and are not refundable.*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_